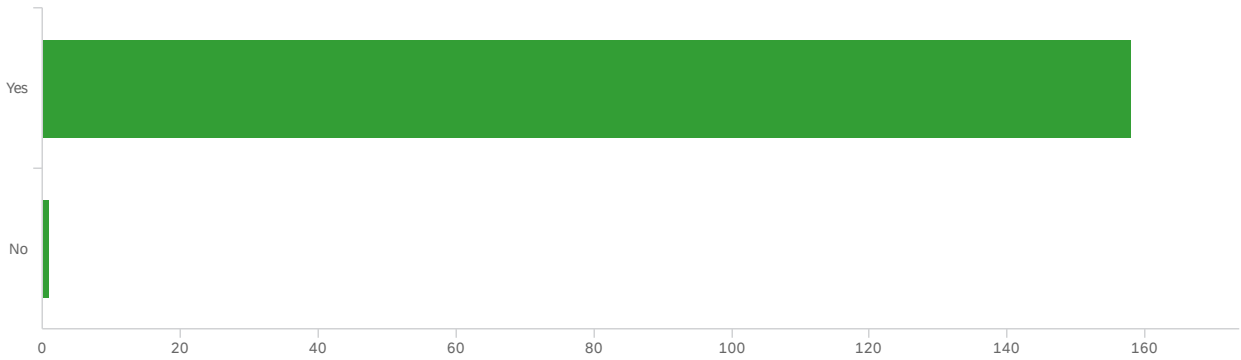


St. Helens Status Report

eHousehold Checkup 2021 St. Helens

December 10, 2021 4:27 PM EST

Q1 - Welcome to the City of St. Helens eHousehold Checkup! Our goal is to bring world class digital infrastructure to St. Helens to provide high-capacity broadband and smart services to improve quality of life for our citizens and to strengthen our local economy. As part of our efforts to bring broadband to all residents, we are asking households like yours to share with us: - How you are currently using and benefiting from the internet for your needs - How connectivity services are making a difference in your lives - What will help you even more going forward. Thank you for investing time to complete the eHousehold Checkup. The checkup is long taking about 20 minutes to complete, but every question has a purpose. With your feedback, we can better serve your needs and help our local economy. Your world is changing fast and high-speed connectivity is a big part of that. Together can we make our community stronger by sharing our input to shape this changing future for all of us. We want to hear from all households in our city! Please note that your privacy will be protected and the information gathered through this questionnaire will only be used for reporting of combined results. No individual responses from any individual, or organization, will be shared with any third party. Do you consent for the information you provide to be used for the purposes of this research?



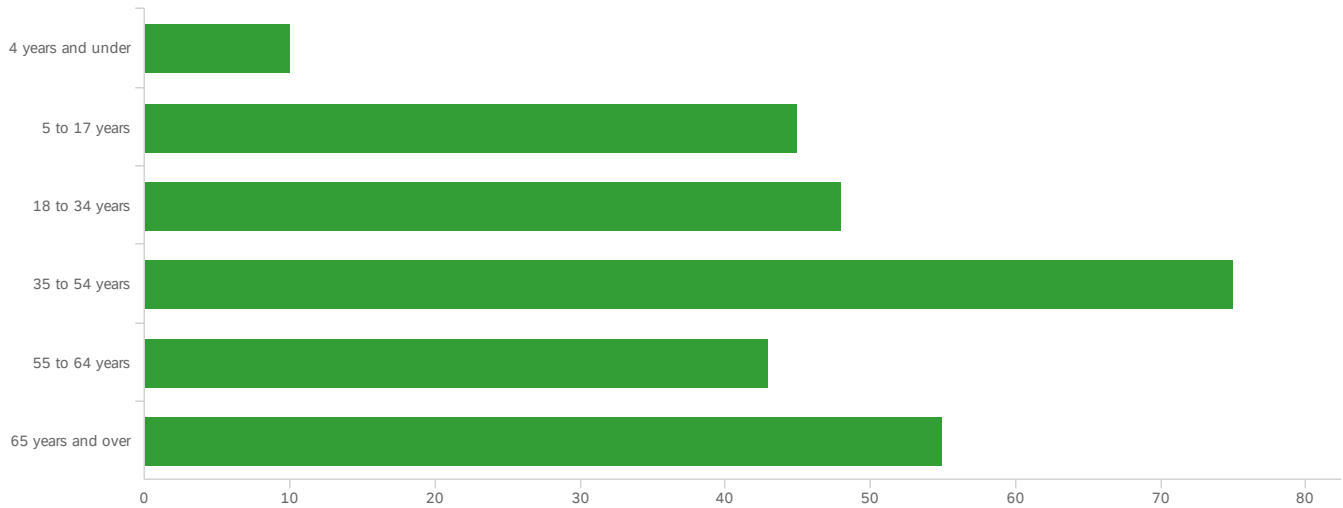
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	<p>Welcome to the City of St. Helens eHousehold Checkup! Our goal is to bring world class digital infrastructure to St. Helens to provide high-capacity broadband and smart services to improve quality of life for our citizens and to strengthen our local economy. As part of our efforts to bring broadband to all residents, we are asking households like yours to share with us: - How you are currently using and benefiting from the internet for your needs - How connectivity services are making a difference in your lives - What will help you even more going forward. Thank you for investing time to complete the eHousehold Checkup. The checkup is long taking about 20 minutes to complete, but every question has a purpose. With your feedback, we can better serve your needs and help our local economy. Your world is changing fast and high-speed connectivity is a big part of that. Together can we make our community stronger by sharing our input to shape this changing future for all of us. We want to hear from all households in our city! Please note that your privacy will be protected and the information gathered through this questionnaire will only be used for reporting of combined results. No individual responses from any individual, or organization, will be shared with any third party. Do you consent for the information you provide to be used for the purposes of this research?</p>	1.00	2.00	1.01	0.08	0.01	159

#	Field	Choice Count
1	Yes	99.37% 158
2	No	0.63% 1

159

Showing rows 1 - 3 of 3

Q6 - Please indicate the age ranges of all individuals residing in your household: (Select all that apply) This information will aid in understanding how different age groups affect the use of the internet.

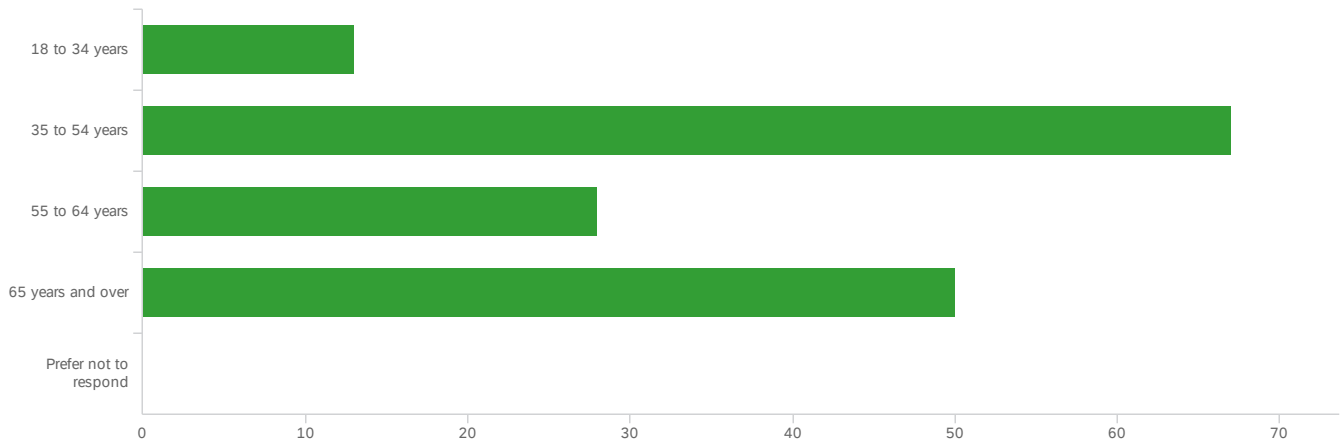


#	Field	Choice Count
1	4 years and under	3.62% 10
2	5 to 17 years	16.30% 45
3	18 to 34 years	17.39% 48
4	35 to 54 years	27.17% 75
5	55 to 64 years	15.58% 43
6	65 years and over	19.93% 55

276

Showing rows 1 - 7 of 7

Q7 - To which age group do you belong?

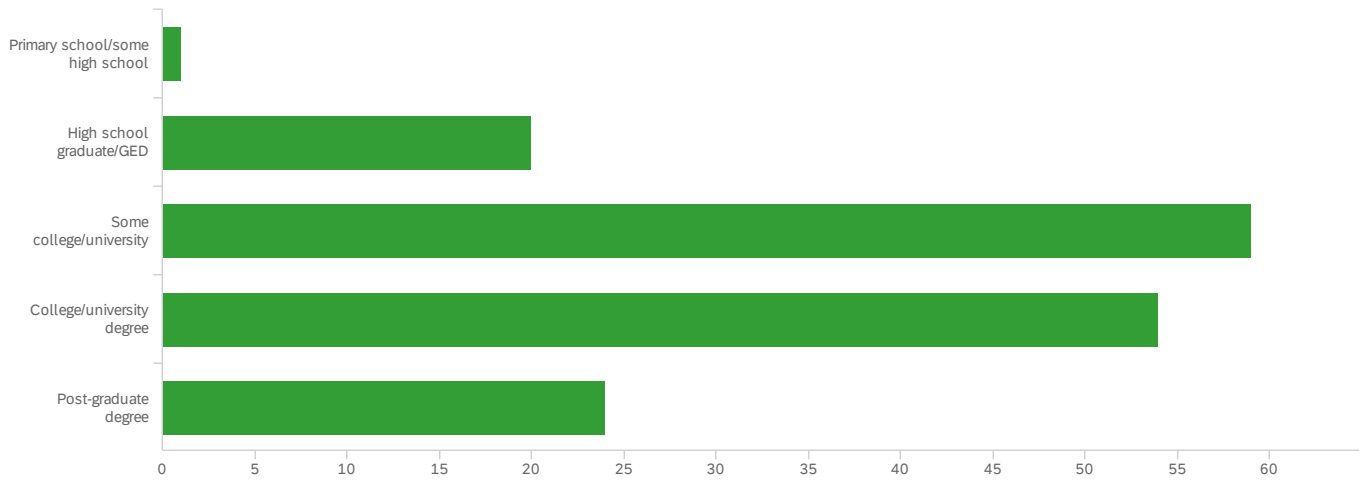


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	To which age group do you belong?	1.00	4.00	2.73	1.00	1.00	158

#	Field	Choice Count
1	18 to 34 years	8.23% 13
2	35 to 54 years	42.41% 67
3	55 to 64 years	17.72% 28
4	65 years and over	31.65% 50
5	Prefer not to respond	0.00% 0
		158

Showing rows 1 - 6 of 6

Q8 - What is your current level of educational attainment?

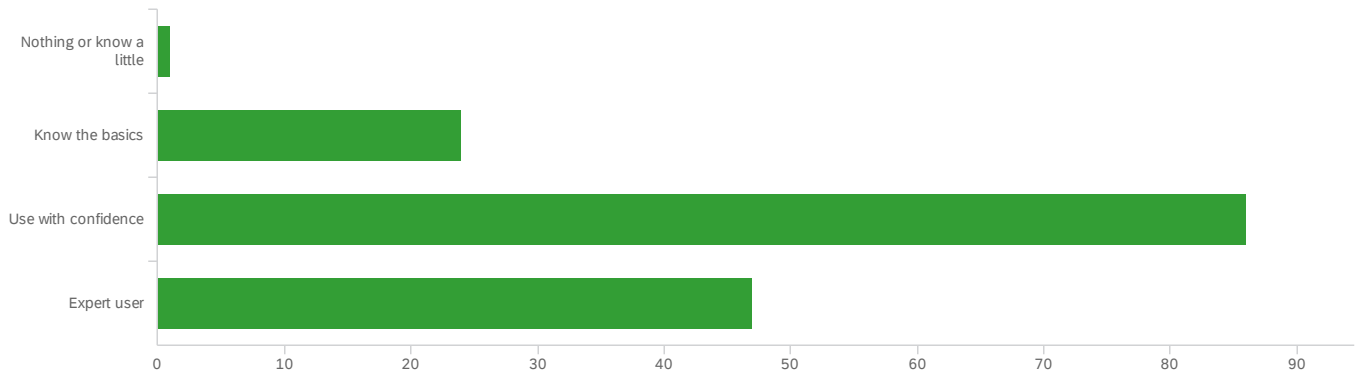


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is your current level of educational attainment?	1.00	5.00	3.51	0.92	0.84	158

#	Field	Choice Count
1	Primary school/some high school	0.63% 1
2	High school graduate/GED	12.66% 20
3	Some college/university	37.34% 59
4	College/university degree	34.18% 54
5	Post-graduate degree	15.19% 24
		158

Showing rows 1 - 6 of 6

Q9 - How much do you know about using computers and the internet?



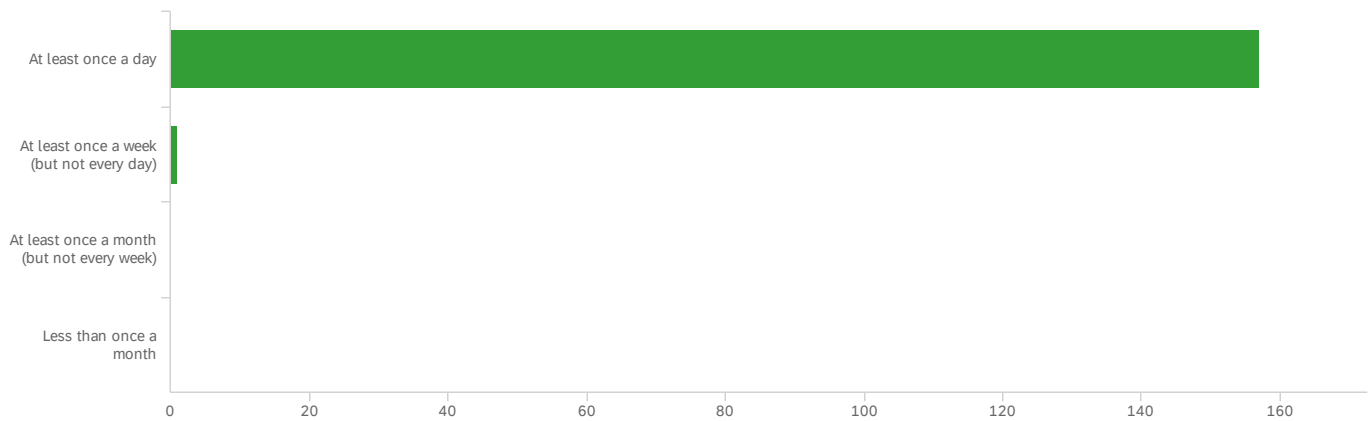
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How much do you know about using computers and the internet?	1.00	4.00	3.13	0.68	0.46	158

#	Field	Choice Count
1	Nothing or know a little	0.63% 1
2	Know the basics	15.19% 24
3	Use with confidence	54.43% 86
4	Expert user	29.75% 47

158

Showing rows 1 - 5 of 5

Q10 - How often do you use the internet at home in a typical month?



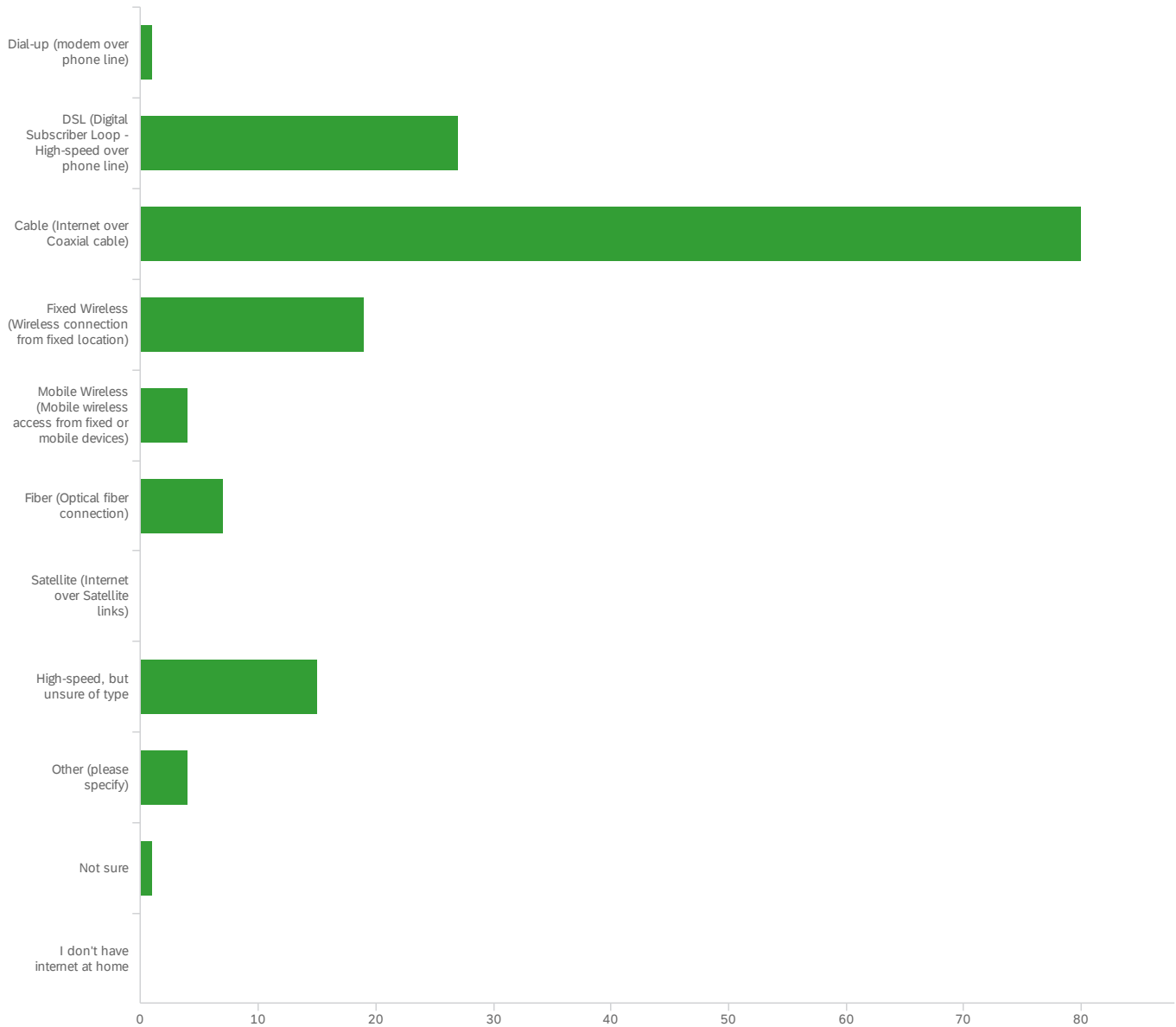
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How often do you use the internet at home in a typical month?	1.00	2.00	1.01	0.08	0.01	158

#	Field	Choice Count
1	At least once a day	99.37% 157
2	At least once a week (but not every day)	0.63% 1
3	At least once a month (but not every week)	0.00% 0
4	Less than once a month	0.00% 0

158

Showing rows 1 - 5 of 5

Q11 - What is the primary type of internet connection used by your household? (If you have more than one type of access, please choose the type most often used)



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the primary type of internet connection used by your household? (If you have more than one type of access, please choose the type most often used) - Selected Choice	1.00	10.00	3.79	1.95	3.79	158

#	Field	Choice Count
---	-------	--------------

#	Field	Choice Count
1	Dial-up (modem over phone line)	0.63% 1
2	DSL (Digital Subscriber Loop - High-speed over phone line)	17.09% 27
3	Cable (Internet over Coaxial cable)	50.63% 80
4	Fixed Wireless (Wireless connection from fixed location)	12.03% 19
5	Mobile Wireless (Mobile wireless access from fixed or mobile devices)	2.53% 4
6	Fiber (Optical fiber connection)	4.43% 7
7	Satellite (Internet over Satellite links)	0.00% 0
8	High-speed, but unsure of type	9.49% 15
9	Other (please specify)	2.53% 4
10	Not sure	0.63% 1
11	I don't have internet at home	0.00% 0
		158

Showing rows 1 - 12 of 12

Q11_9_TEXT - Other (please specify)

Other (please specify)

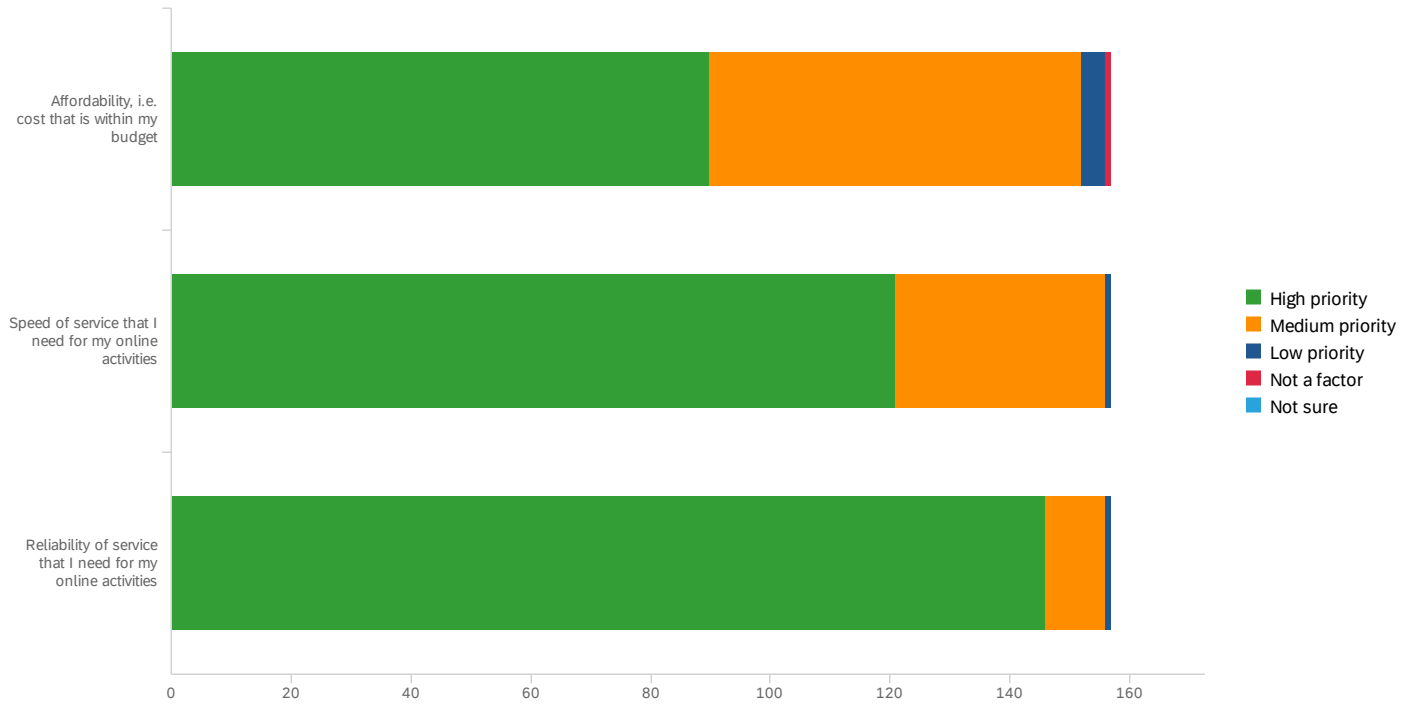
Centurylink

Century Link 5G but I'm not convinced it's running at 5G

Xfinity/Comcast

Verizin is my fallback.

Q13 - Please rate the priority of the following factors in your decision to choose a high-speed internet service: By online activities we mean any uses of the internet that you and other household members want or need.

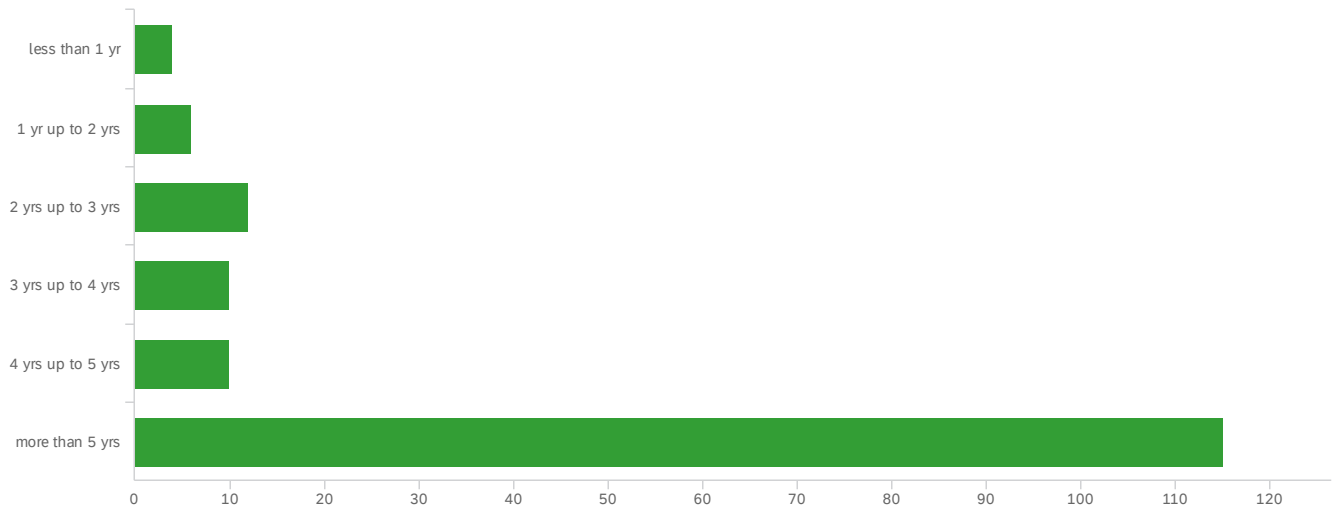


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Affordability, i.e. cost that is within my budget	1.00	4.00	1.46	0.58	0.34	157
2	Speed of service that I need for my online activities	1.00	3.00	1.24	0.44	0.19	157
3	Reliability of service that I need for my online activities	1.00	3.00	1.08	0.29	0.08	157

#	Field	High priority		Medium priority		Low priority		Not a factor		Not sure		Total
1	Affordability, i.e. cost that is within my budget	57.32%	90	39.49%	62	2.55%	4	0.64%	1	0.00%	0	157
2	Speed of service that I need for my online activities	77.07%	121	22.29%	35	0.64%	1	0.00%	0	0.00%	0	157
3	Reliability of service that I need for my online activities	92.99%	146	6.37%	10	0.64%	1	0.00%	0	0.00%	0	157

Showing rows 1 - 3 of 3

Q15 - How long has your household been using broadband (i.e. high-speed internet)?



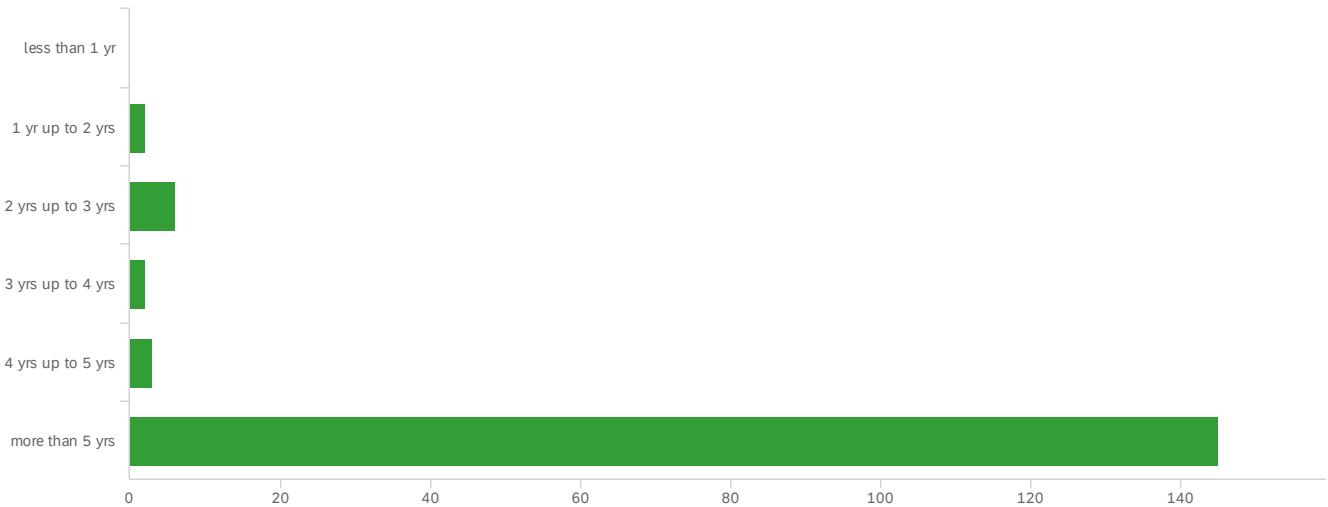
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How long has your household been using broadband (i.e. high-speed internet)?	1.00	6.00	5.30	1.33	1.76	157

#	Field	Choice Count
1	less than 1 yr	2.55% 4
2	1 yr up to 2 yrs	3.82% 6
3	2 yrs up to 3 yrs	7.64% 12
4	3 yrs up to 4 yrs	6.37% 10
5	4 yrs up to 5 yrs	6.37% 10
6	more than 5 yrs	73.25% 115

157

Showing rows 1 - 7 of 7

Q16 - How long has your household been using the internet of any type? (Total number of years, all types of internet access)



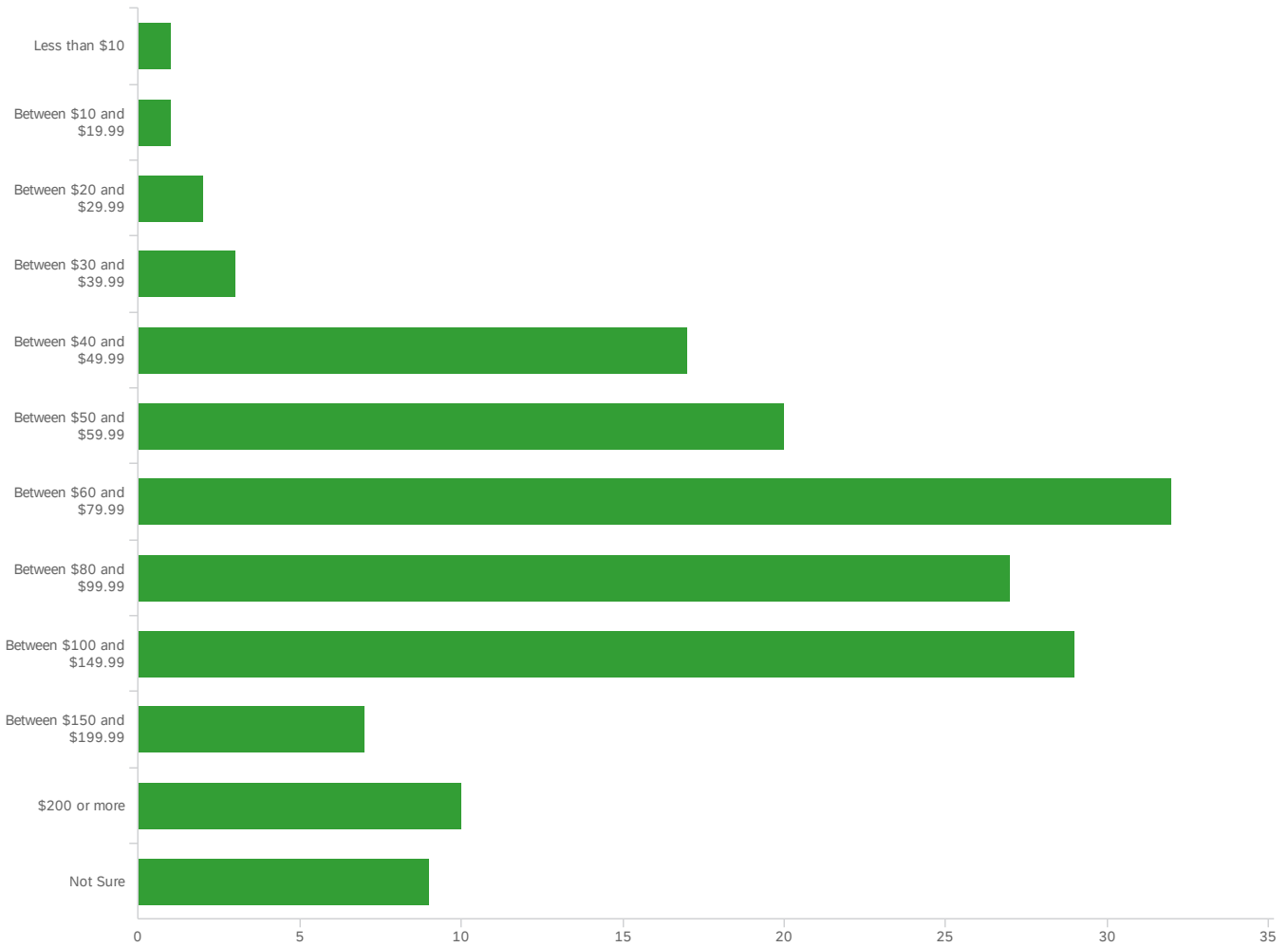
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How long has your household been using the internet of any type? (Total number of years, all types of internet access)	2.00	6.00	5.79	0.76	0.57	158

#	Field	Choice Count
1	less than 1 yr	0.00% 0
2	1 yr up to 2 yrs	1.27% 2
3	2 yrs up to 3 yrs	3.80% 6
4	3 yrs up to 4 yrs	1.27% 2
5	4 yrs up to 5 yrs	1.90% 3
6	more than 5 yrs	91.77% 145

158

Showing rows 1 - 7 of 7

Q18 - How much per month do you pay for your internet service? (If variable, please provide your monthly average)



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How much per month do you pay for your internet service? (If variable, please provide your monthly average)	1.00	12.00	7.69	2.14	4.58	158

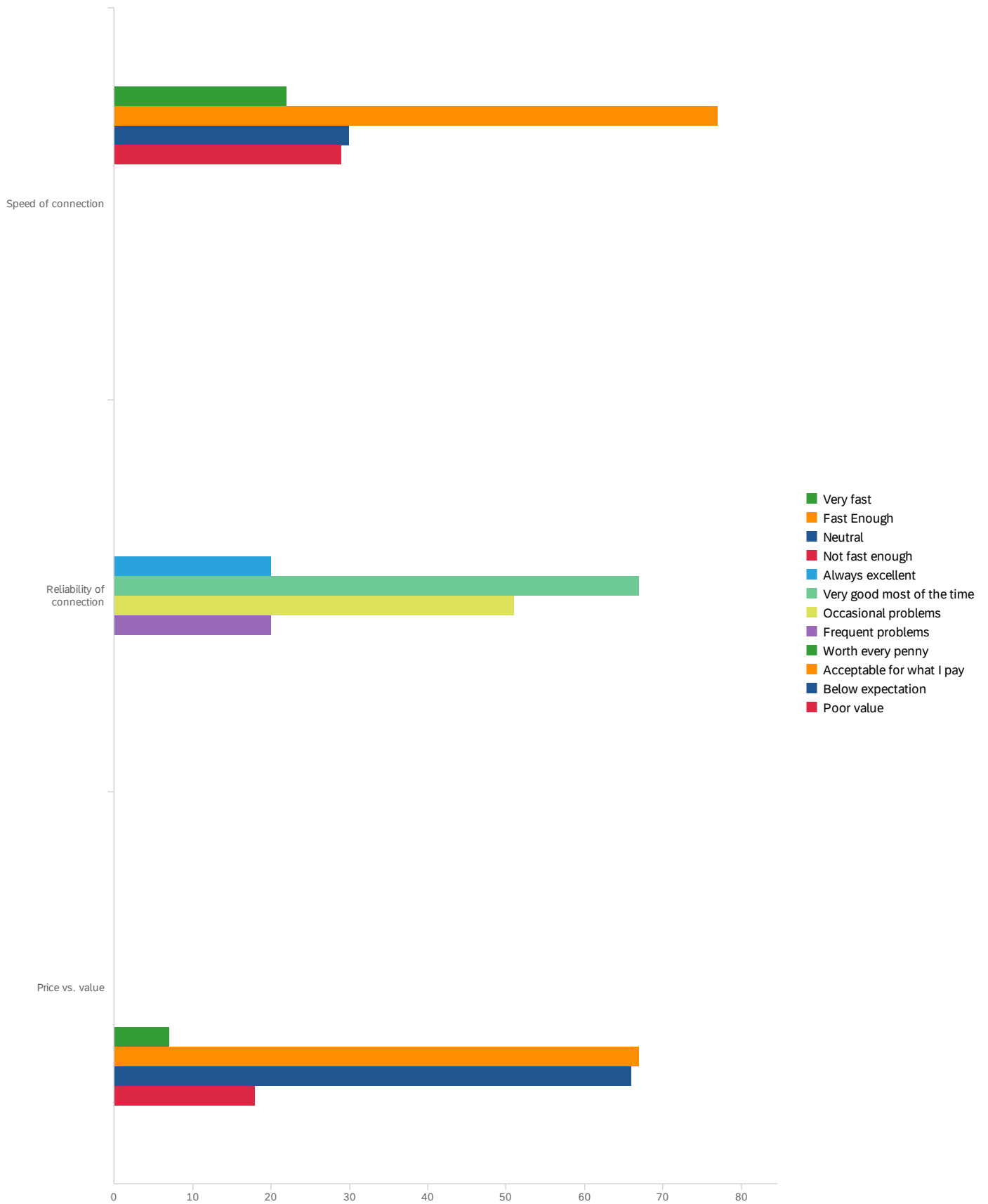
#	Field	Choice	Count
1	Less than \$10	0.63%	1
2	Between \$10 and \$19.99	0.63%	1
3	Between \$20 and \$29.99	1.27%	2
4	Between \$30 and \$39.99	1.90%	3

#	Field	Choice Count
5	Between \$40 and \$49.99	10.76% 17
6	Between \$50 and \$59.99	12.66% 20
7	Between \$60 and \$79.99	20.25% 32
8	Between \$80 and \$99.99	17.09% 27
9	Between \$100 and \$149.99	18.35% 29
10	Between \$150 and \$199.99	4.43% 7
11	\$200 or more	6.33% 10
12	Not Sure	5.70% 9

158

Showing rows 1 - 13 of 13

Q19 - How well does your current internet service meet your needs?

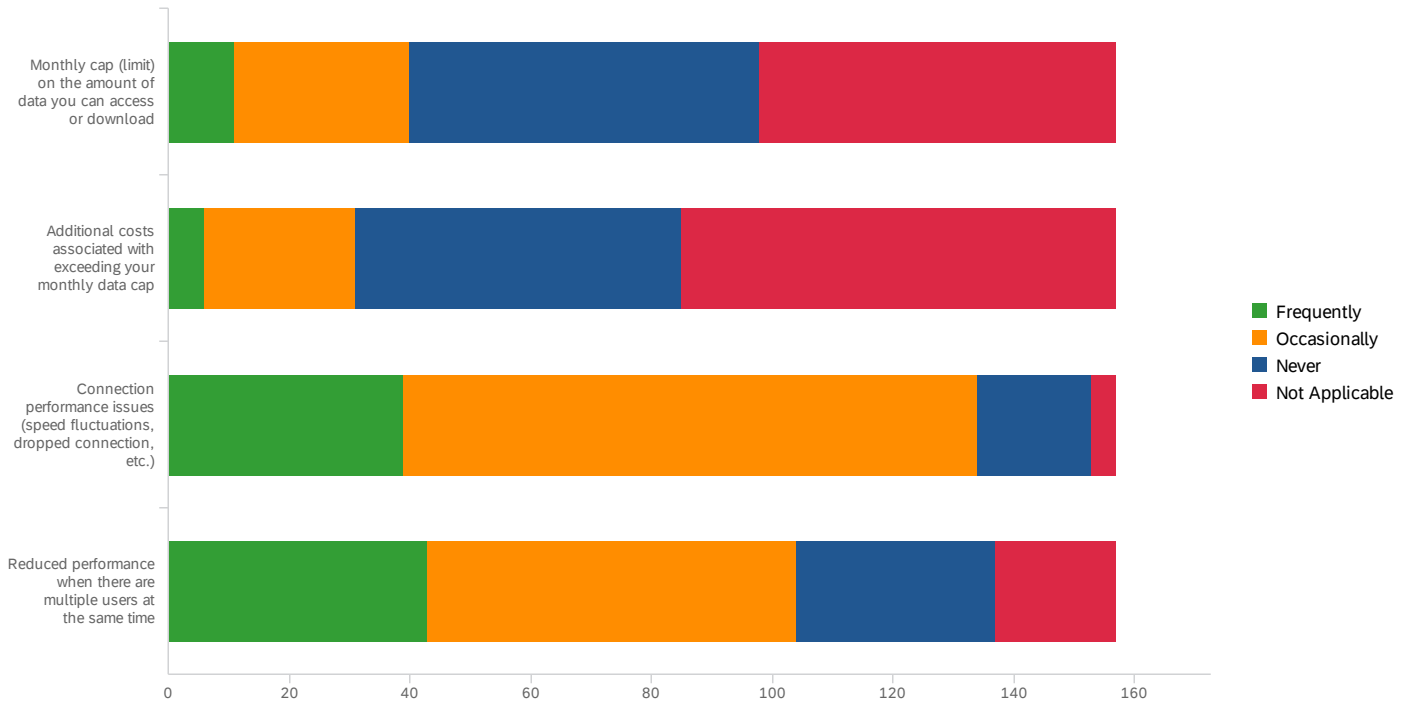


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Speed of connection	1.00	4.00	2.42	0.94	0.89	158
2	Reliability of connection	1.00	4.00	2.45	0.87	0.75	158
3	Price vs. value	1.00	4.00	2.60	0.75	0.56	158

#	Field	Very fast	Fast Enough	Neutral	Not fast enough	Always excellent	Very good most of the time	Occasional problems	Frequ proble
1	Speed of connection	13.92% 22	48.73% 77	18.99% 30	18.35% 29	0.00% 0	0.00% 0	0.00% 0	0.00%
2	Reliability of connection	0.00% 0	0.00% 0	0.00% 0	0.00% 0	12.66% 20	42.41% 67	32.28% 51	12.66%
3	Price vs. value	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00%

Showing rows 1 - 3 of 3

Q20 - How often do any of the following factors inhibit using the internet as effectively as you would like in your household?

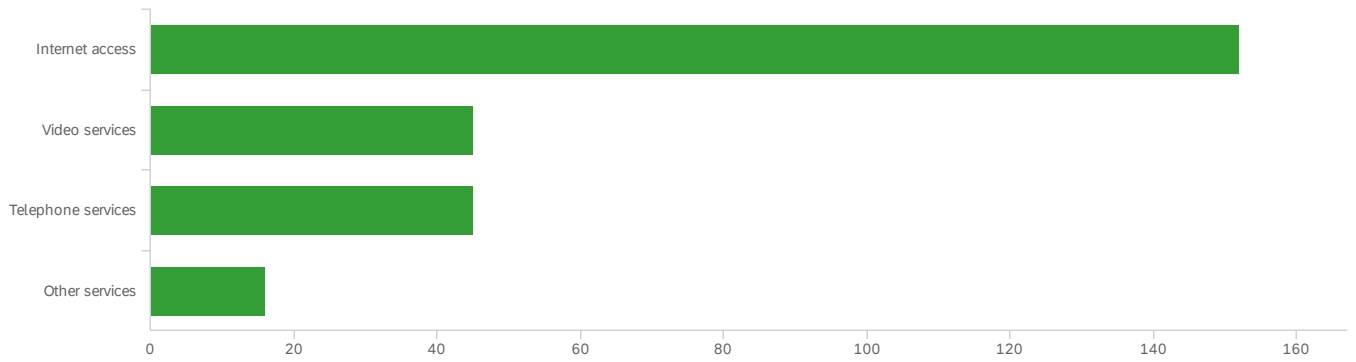


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Monthly cap (limit) on the amount of data you can access or download	1.00	4.00	3.05	0.92	0.84	157
2	Additional costs associated with exceeding your monthly data cap	1.00	4.00	3.22	0.85	0.72	157
3	Connection performance issues (speed fluctuations, dropped connection, etc.)	1.00	4.00	1.92	0.68	0.47	157
4	Reduced performance when there are multiple users at the same time	1.00	4.00	2.19	0.98	0.96	157

#	Field	Frequently	Occasionally	Never	Not Applicable	Total
1	Monthly cap (limit) on the amount of data you can access or download	7.01% 11	18.47% 29	36.94% 58	37.58% 59	157
2	Additional costs associated with exceeding your monthly data cap	3.82% 6	15.92% 25	34.39% 54	45.86% 72	157
3	Connection performance issues (speed fluctuations, dropped connection, etc.)	24.84% 39	60.51% 95	12.10% 19	2.55% 4	157
4	Reduced performance when there are multiple users at the same time	27.39% 43	38.85% 61	21.02% 33	12.74% 20	157

Showing rows 1 - 4 of 4

Q107 - To which services do you subscribe from your internet service provider?

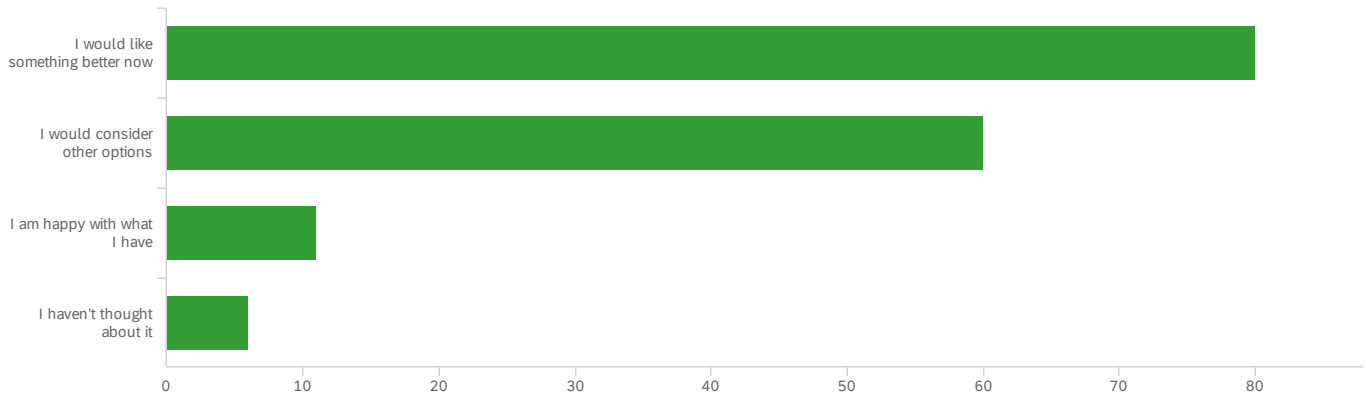


#	Field	Choice Count
1	Internet access	58.91% 152
2	Video services	17.44% 45
3	Telephone services	17.44% 45
4	Other services	6.20% 16

258

Showing rows 1 - 5 of 5

Q111 - What is your current level of interest in having better internet service for your household?



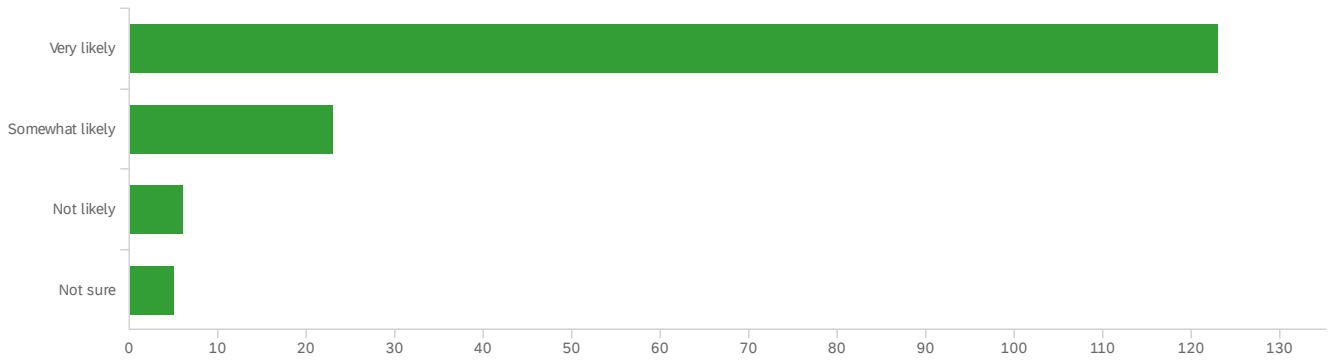
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is your current level of interest in having better internet service for your household?	1.00	6.00	2.62	1.70	2.90	157

#	Field	Choice Count
1	I would like something better now	50.96% 80
4	I would consider other options	38.22% 60
5	I am happy with what I have	7.01% 11
6	I haven't thought about it	3.82% 6

157

Showing rows 1 - 5 of 5

Q109 - If you can get significantly more connection speed and reliability for the same or better price of currently available services, how likely are you to change your current service?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	If you can get significantly more connection speed and reliability for the same or better price of currently available services, how likely are you to change your current service?	1.00	4.00	1.32	0.70	0.48	157

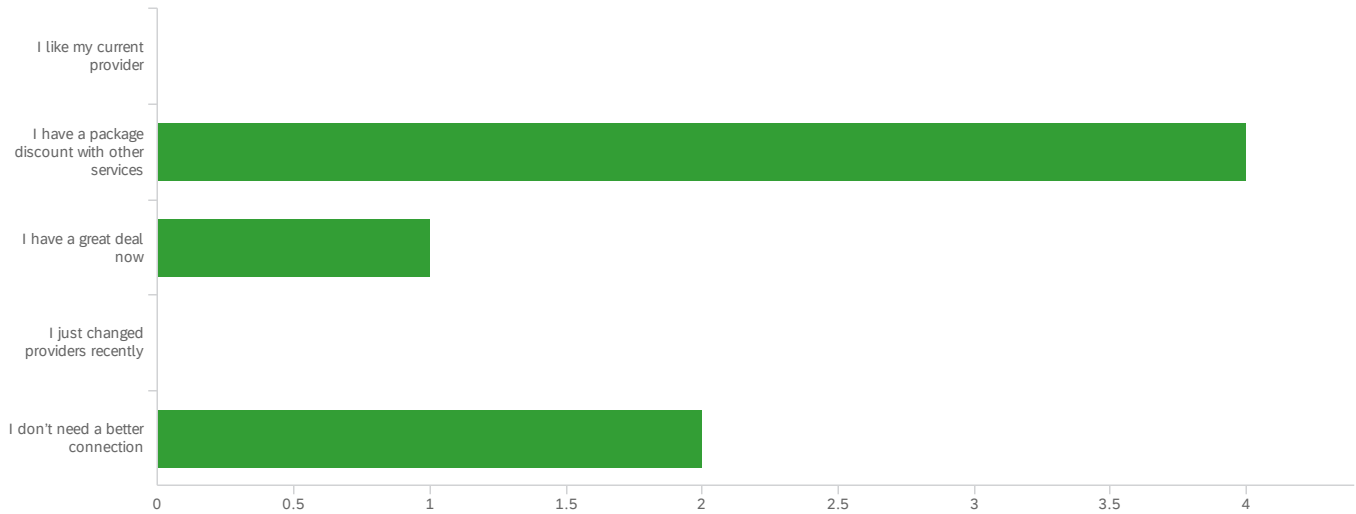
#	Field	Choice Count
1	Very likely	78.34% 123
2	Somewhat likely	14.65% 23
3	Not likely	3.82% 6
4	Not sure	3.18% 5

157

Showing rows 1 - 5 of 5

Q110 - What are the main reasons you would not consider changing your service

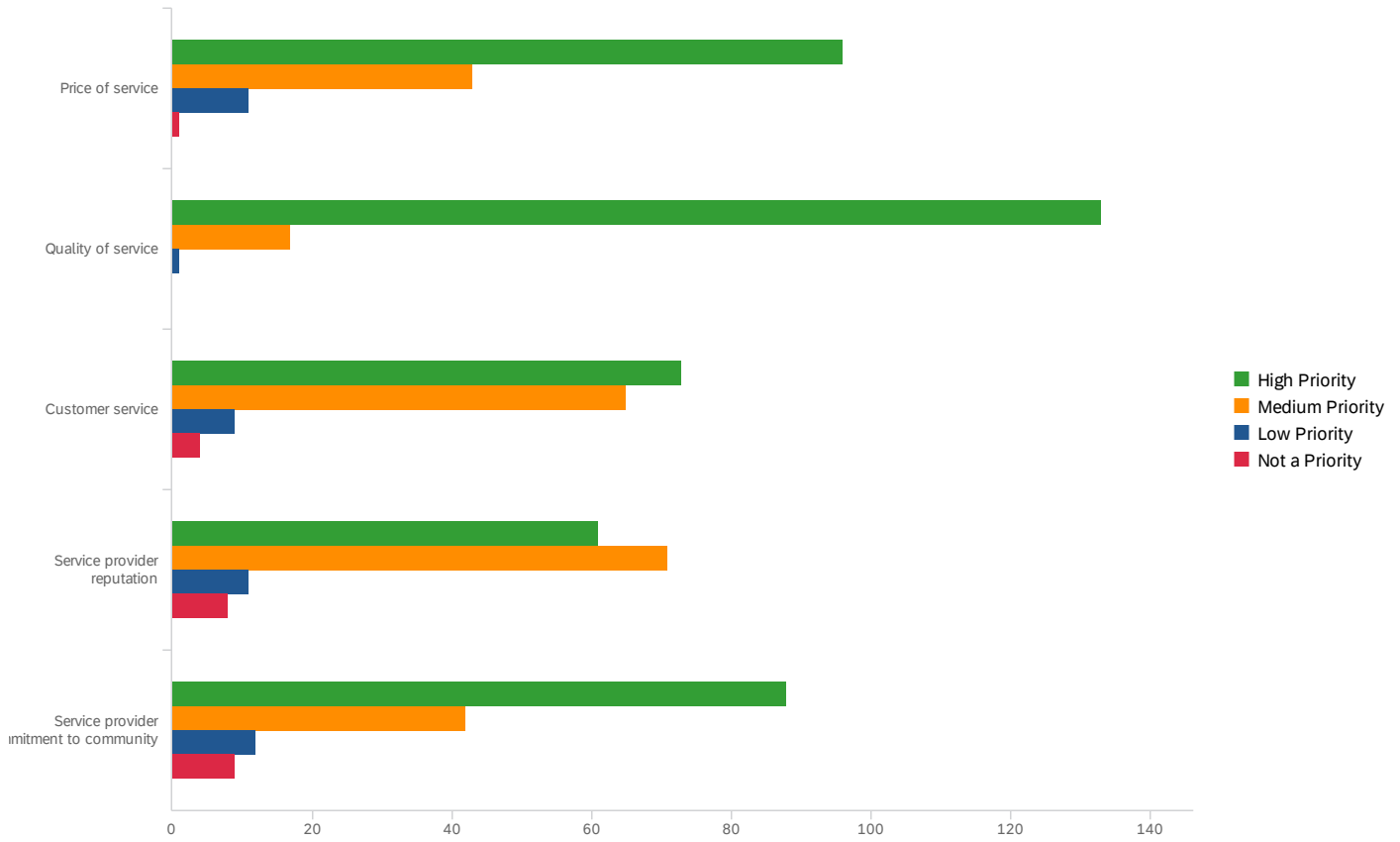
provider to get a better internet connection? (Select all that apply)



#	Field	Choice Count
1	I like my current provider	0.00% 0
2	I have a package discount with other services	57.14% 4
3	I have a great deal now	14.29% 1
4	I just changed providers recently	0.00% 0
5	I don't need a better connection	28.57% 2
		7

Showing rows 1 - 6 of 6

Q111 - What are your main priorities for deciding to change your service provider to get a better internet connection?



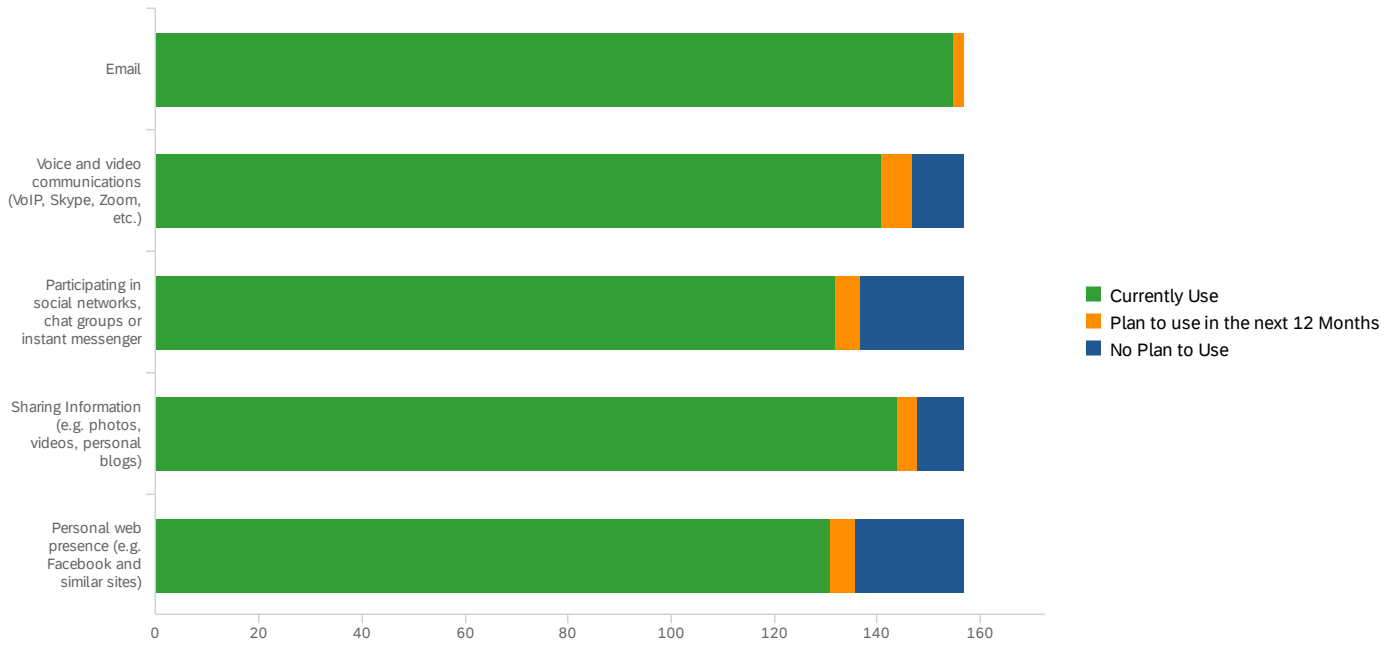
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Price of service	1.00	4.00	1.45	0.66	0.43	151
2	Quality of service	1.00	3.00	1.13	0.35	0.12	151
3	Customer service	1.00	4.00	1.63	0.72	0.51	151
4	Service provider reputation	1.00	4.00	1.77	0.80	0.64	151
5	Service provider commitment to community	1.00	4.00	1.62	0.87	0.75	151

#	Field	High Priority	Medium Priority	Low Priority	Not a Priority	Total
1	Price of service	63.58% 96	28.48% 43	7.28% 11	0.66% 1	151
2	Quality of service	88.08% 133	11.26% 17	0.66% 1	0.00% 0	151
3	Customer service	48.34% 73	43.05% 65	5.96% 9	2.65% 4	151

#	Field	High Priority		Medium Priority		Low Priority		Not a Priority		Total
4	Service provider reputation	40.40%	61	47.02%	71	7.28%	11	5.30%	8	151
5	Service provider commitment to community	58.28%	88	27.81%	42	7.95%	12	5.96%	9	151

Showing rows 1 - 5 of 5

Q31 - How do you and your household use broadband internet for communicating online?

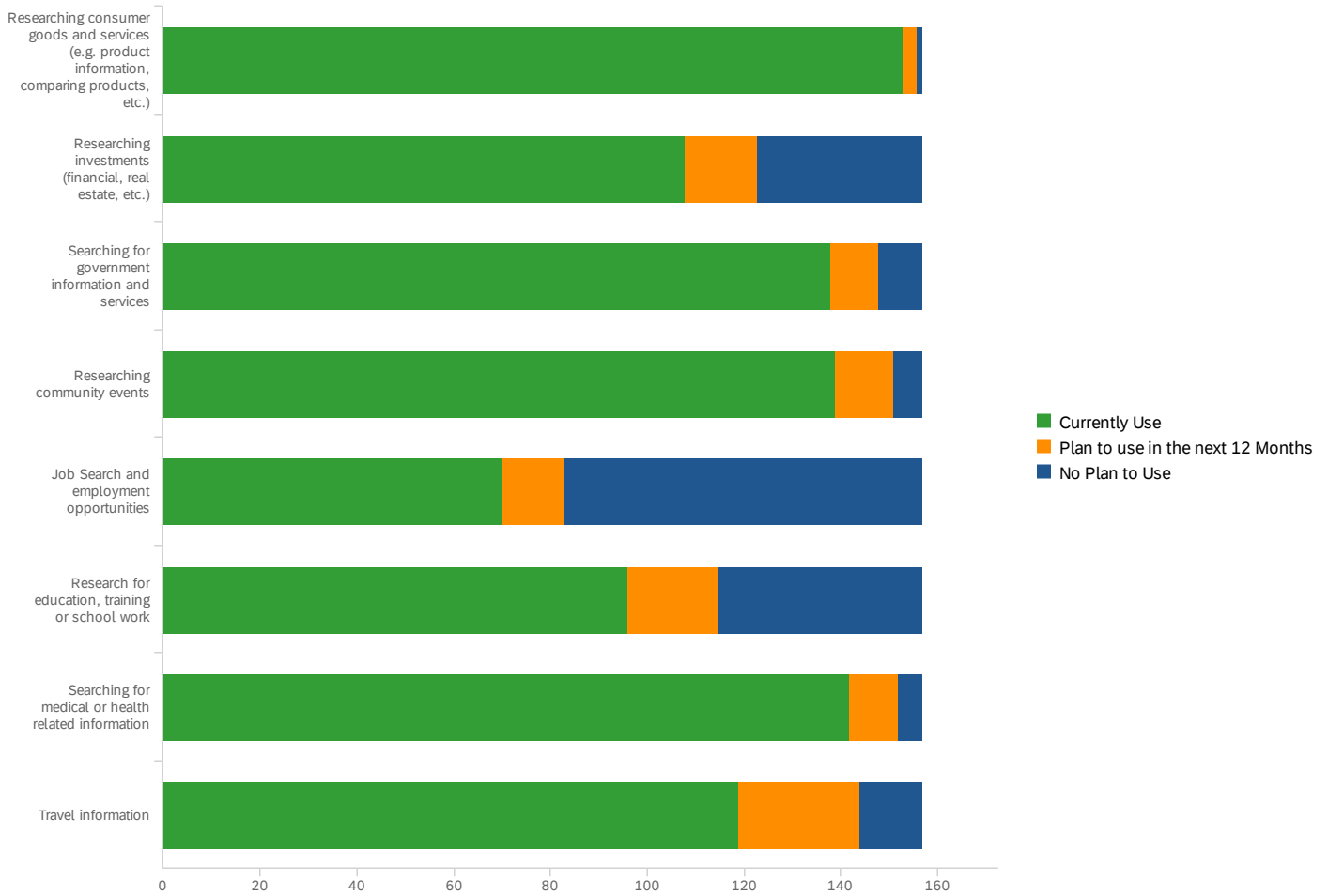


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Email	1.00	2.00	1.01	0.11	0.01	157
2	Voice and video communications (VoIP, Skype, Zoom, etc.)	1.00	3.00	1.17	0.52	0.27	157
3	Participating in social networks, chat groups or instant messenger	1.00	3.00	1.29	0.68	0.46	157
4	Sharing Information (e.g. photos, videos, personal blogs)	1.00	3.00	1.14	0.48	0.24	157
5	Personal web presence (e.g. Facebook and similar sites)	1.00	3.00	1.30	0.69	0.48	157

#	Field	Currently Use	Plan to use in the next 12 Months	No Plan to Use	Total
1	Email	98.73% 155	1.27% 2	0.00% 0	157
2	Voice and video communications (VoIP, Skype, Zoom, etc.)	89.81% 141	3.82% 6	6.37% 10	157
3	Participating in social networks, chat groups or instant messenger	84.08% 132	3.18% 5	12.74% 20	157
4	Sharing Information (e.g. photos, videos, personal blogs)	91.72% 144	2.55% 4	5.73% 9	157
5	Personal web presence (e.g. Facebook and similar sites)	83.44% 131	3.18% 5	13.38% 21	157

Q33 - For which purposes do you and your household use broadband internet for

research and information?

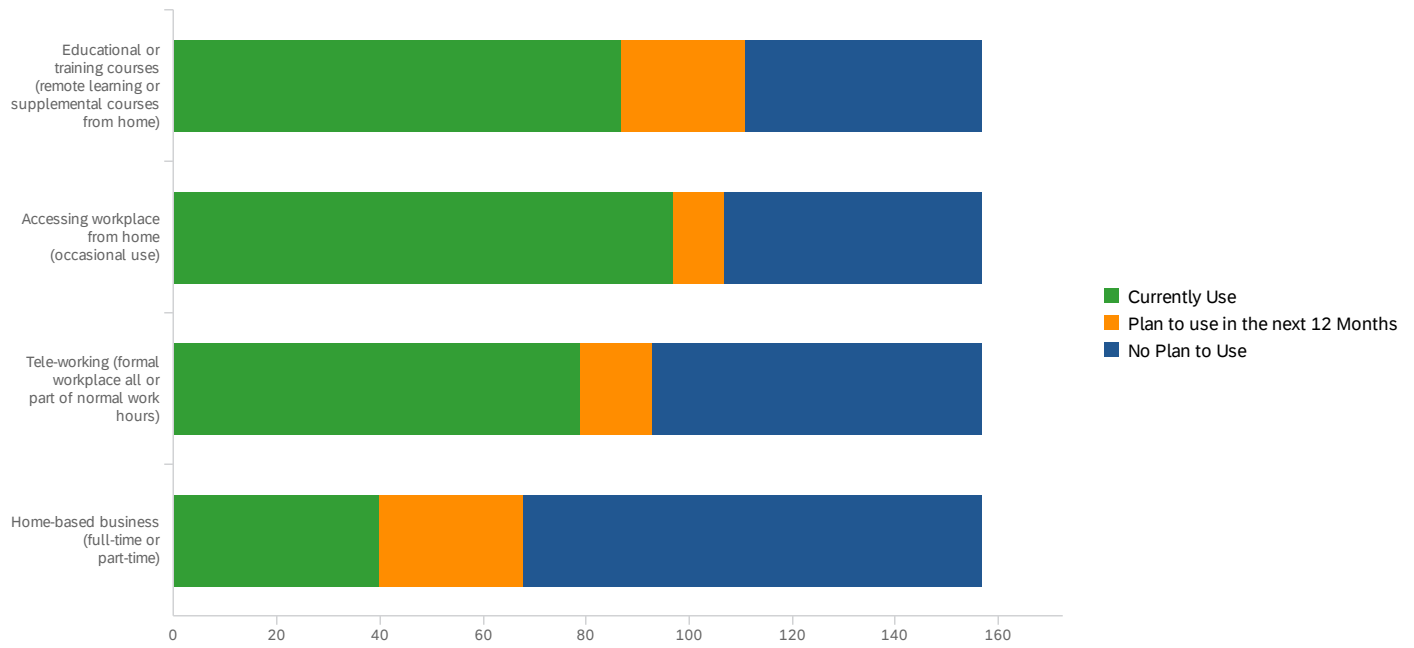


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Researching consumer goods and services (e.g. product information, comparing products, etc.)	1.00	3.00	1.03	0.21	0.04	157
2	Researching investments (financial, real estate, etc.)	1.00	3.00	1.53	0.83	0.68	157
3	Searching for government information and services	1.00	3.00	1.18	0.51	0.26	157
4	Researching community events	1.00	3.00	1.15	0.45	0.21	157
5	Job Search and employment opportunities	1.00	3.00	2.03	0.96	0.92	157
6	Research for education, training or school work	1.00	3.00	1.66	0.87	0.76	157
7	Searching for medical or health related information	1.00	3.00	1.13	0.42	0.17	157
8	Travel information	1.00	3.00	1.32	0.62	0.38	157

#	Field	Currently Use	Plan to use in the next 12 Months	No Plan to Use	Total
1	Researching consumer goods and services (e.g. product information, comparing products, etc.)	97.45% 153	1.91% 3	0.64% 1	157
2	Researching investments (financial, real estate, etc.)	68.79% 108	9.55% 15	21.66% 34	157
3	Searching for government information and services	87.90% 138	6.37% 10	5.73% 9	157
4	Researching community events	88.54% 139	7.64% 12	3.82% 6	157
5	Job Search and employment opportunities	44.59% 70	8.28% 13	47.13% 74	157
6	Research for education, training or school work	61.15% 96	12.10% 19	26.75% 42	157
7	Searching for medical or health related information	90.45% 142	6.37% 10	3.18% 5	157
8	Travel information	75.80% 119	15.92% 25	8.28% 13	157

Showing rows 1 - 8 of 8

Q34 - Do you and your household use broadband internet for any of the following? Tele-working - Work from home for an employer part of the time or all of the time during normal working hours. Home Business - Operating your own business from home as a part-time or full-time activity. Tele-working is considered to be working from home during normal working hours as part of an ongoing arrangement with your employer. Tele-working may be part of the time (one or more days per week) or all of the time. Tele-workers typically have access to company resources online (e.g., company Intranet) with the ability to work from home in the same manner that they would in their company location. Occasional access to work or doing work from home after normal working hours is not considered tele-working for the purposes of these questions. A home-based business may be part-time or full-time activity by one or more household members that operate their business exclusively from home. This may include self-employed professionals and many other types of entrepreneurial business activities.

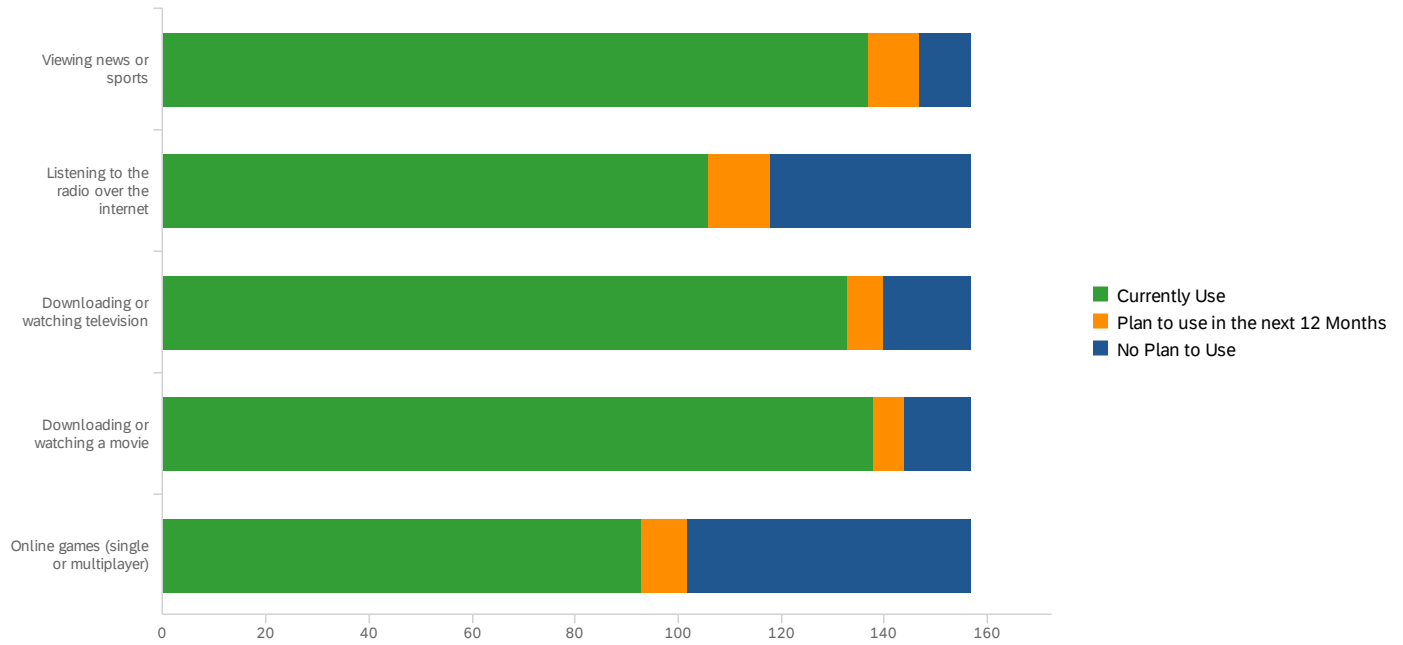


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Educational or training courses (remote learning or supplemental courses from home)	1.00	3.00	1.74	0.88	0.78	157
2	Accessing workplace from home (occasional use)	1.00	3.00	1.70	0.92	0.85	157
3	Tele-working (formal workplace all or part of normal work hours)	1.00	3.00	1.90	0.95	0.90	157
4	Home-based business (full-time or part-time)	1.00	3.00	2.31	0.85	0.72	157

#	Field	Currently Use	Plan to use in the next 12 Months	No Plan to Use	Total
1	Educational or training courses (remote learning or supplemental courses from home)	55.41% 87	15.29% 24	29.30% 46	157
2	Accessing workplace from home (occasional use)	61.78% 97	6.37% 10	31.85% 50	157
3	Tele-working (formal workplace all or part of normal work hours)	50.32% 79	8.92% 14	40.76% 64	157
4	Home-based business (full-time or part-time)	25.48% 40	17.83% 28	56.69% 89	157

Showing rows 1 - 4 of 4

Q35 - How do you and your household use broadband internet for entertainment and recreation?

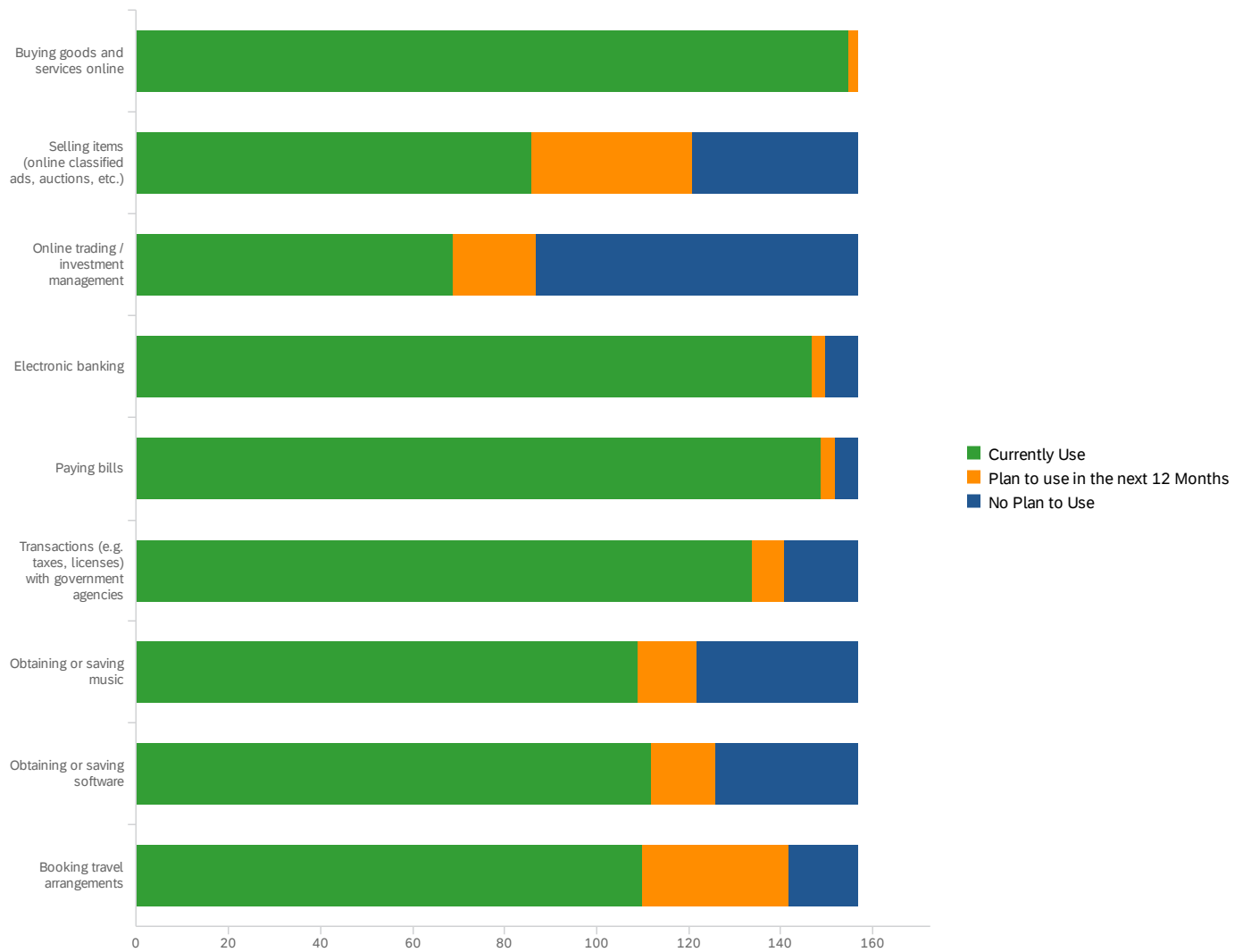


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Viewing news or sports	1.00	3.00	1.19	0.53	0.28	157
2	Listening to the radio over the internet	1.00	3.00	1.57	0.86	0.74	157
3	Downloading or watching television	1.00	3.00	1.26	0.64	0.41	157
4	Downloading or watching a movie	1.00	3.00	1.20	0.57	0.33	157
5	Online games (single or multiplayer)	1.00	3.00	1.76	0.94	0.88	157

#	Field	Currently Use	Plan to use in the next 12 Months	No Plan to Use	Total
1	Viewing news or sports	87.26% 137	6.37% 10	6.37% 10	157
2	Listening to the radio over the internet	67.52% 106	7.64% 12	24.84% 39	157
3	Downloading or watching television	84.71% 133	4.46% 7	10.83% 17	157
4	Downloading or watching a movie	87.90% 138	3.82% 6	8.28% 13	157
5	Online games (single or multiplayer)	59.24% 93	5.73% 9	35.03% 55	157

Showing rows 1 - 5 of 5

Q36 - How do you and your household use broadband internet for online transactions?

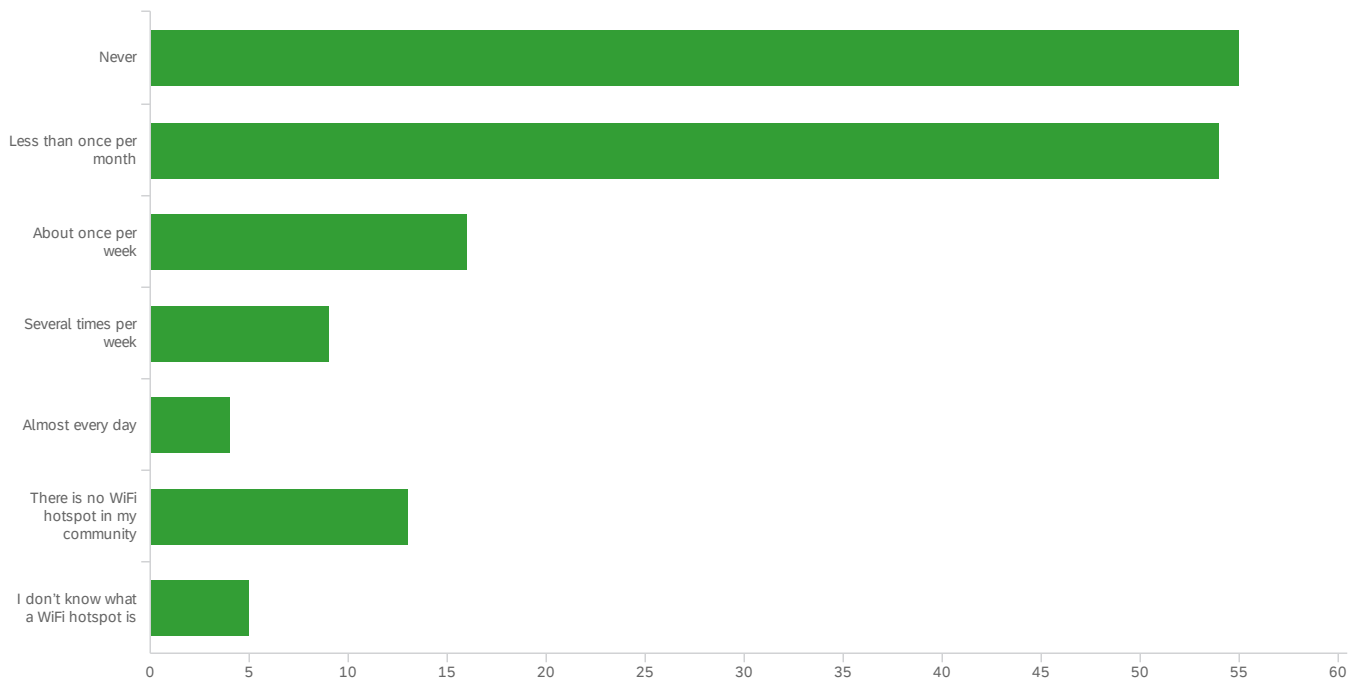


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Buying goods and services online	1.00	2.00	1.01	0.11	0.01	157
2	Selling items (online classified ads, auctions, etc.)	1.00	3.00	1.68	0.82	0.68	157
3	Online trading / investment management	1.00	3.00	2.01	0.94	0.89	157
4	Electronic banking	1.00	3.00	1.11	0.43	0.19	157
5	Paying bills	1.00	3.00	1.08	0.37	0.14	157
6	Transactions (e.g. taxes, licenses) with government agencies	1.00	3.00	1.25	0.62	0.39	157
7	Obtaining or saving music	1.00	3.00	1.53	0.83	0.70	157
8	Obtaining or saving software	1.00	3.00	1.48	0.80	0.64	157
9	Booking travel arrangements	1.00	3.00	1.39	0.66	0.43	157

#	Field	Currently Use	Plan to use in the next 12 Months	No Plan to Use	Total
1	Buying goods and services online	98.73% 155	1.27% 2	0.00% 0	157
2	Selling items (online classified ads, auctions, etc.)	54.78% 86	22.29% 35	22.93% 36	157
3	Online trading / investment management	43.95% 69	11.46% 18	44.59% 70	157
4	Electronic banking	93.63% 147	1.91% 3	4.46% 7	157
5	Paying bills	94.90% 149	1.91% 3	3.18% 5	157
6	Transactions (e.g. taxes, licenses) with government agencies	85.35% 134	4.46% 7	10.19% 16	157
7	Obtaining or saving music	69.43% 109	8.28% 13	22.29% 35	157
8	Obtaining or saving software	71.34% 112	8.92% 14	19.75% 31	157
9	Booking travel arrangements	70.06% 110	20.38% 32	9.55% 15	157

Showing rows 1 - 9 of 9

Q41 - How frequently do you use a WiFi hotspot in your community for internet access?

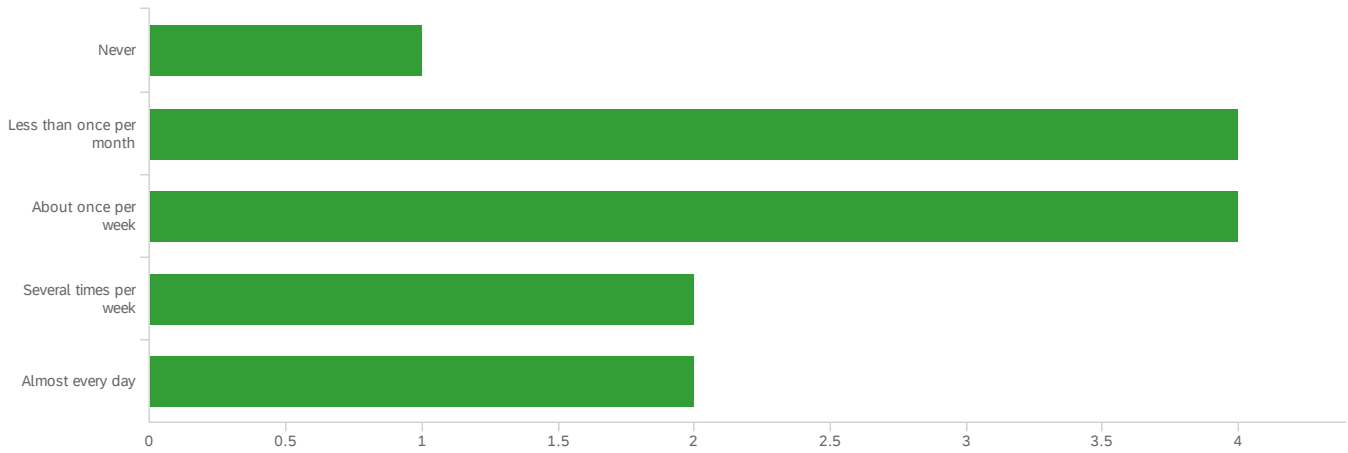


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How frequently do you use a WiFi hotspot in your community for internet access?	1.00	7.00	2.44	1.69	2.86	156

#	Field	Choice Count
1	Never	35.26% 55
2	Less than once per month	34.62% 54
3	About once per week	10.26% 16
4	Several times per week	5.77% 9
5	Almost every day	2.56% 4
6	There is no WiFi hotspot in my community	8.33% 13
7	I don't know what a WiFi hotspot is	3.21% 5
		156

Showing rows 1 - 8 of 8

Q42 - How frequently would you use a WiFi hotspot if one was available in your community?

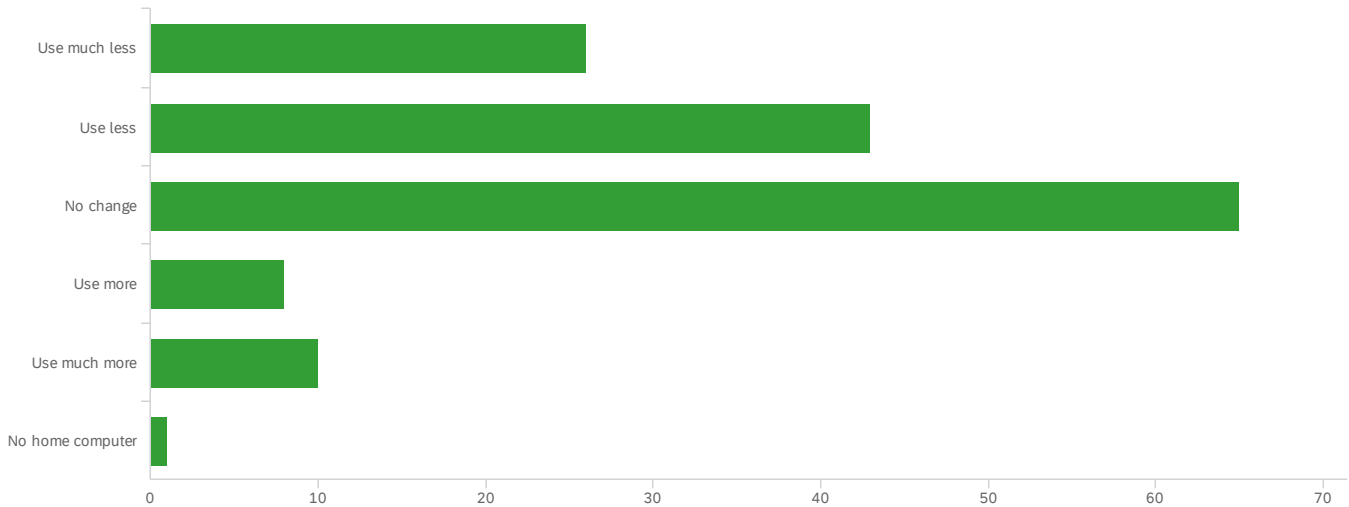


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How frequently would you use a WiFi hotspot if one was available in your community?	1.00	5.00	3.00	1.18	1.38	13

#	Field	Choice Count
1	Never	7.69% 1
2	Less than once per month	30.77% 4
3	About once per week	30.77% 4
4	Several times per week	15.38% 2
5	Almost every day	15.38% 2
		13

Showing rows 1 - 6 of 6

Q44 - Please indicate how the use of your home computer has changed as a result of using smartphone or tablet devices.



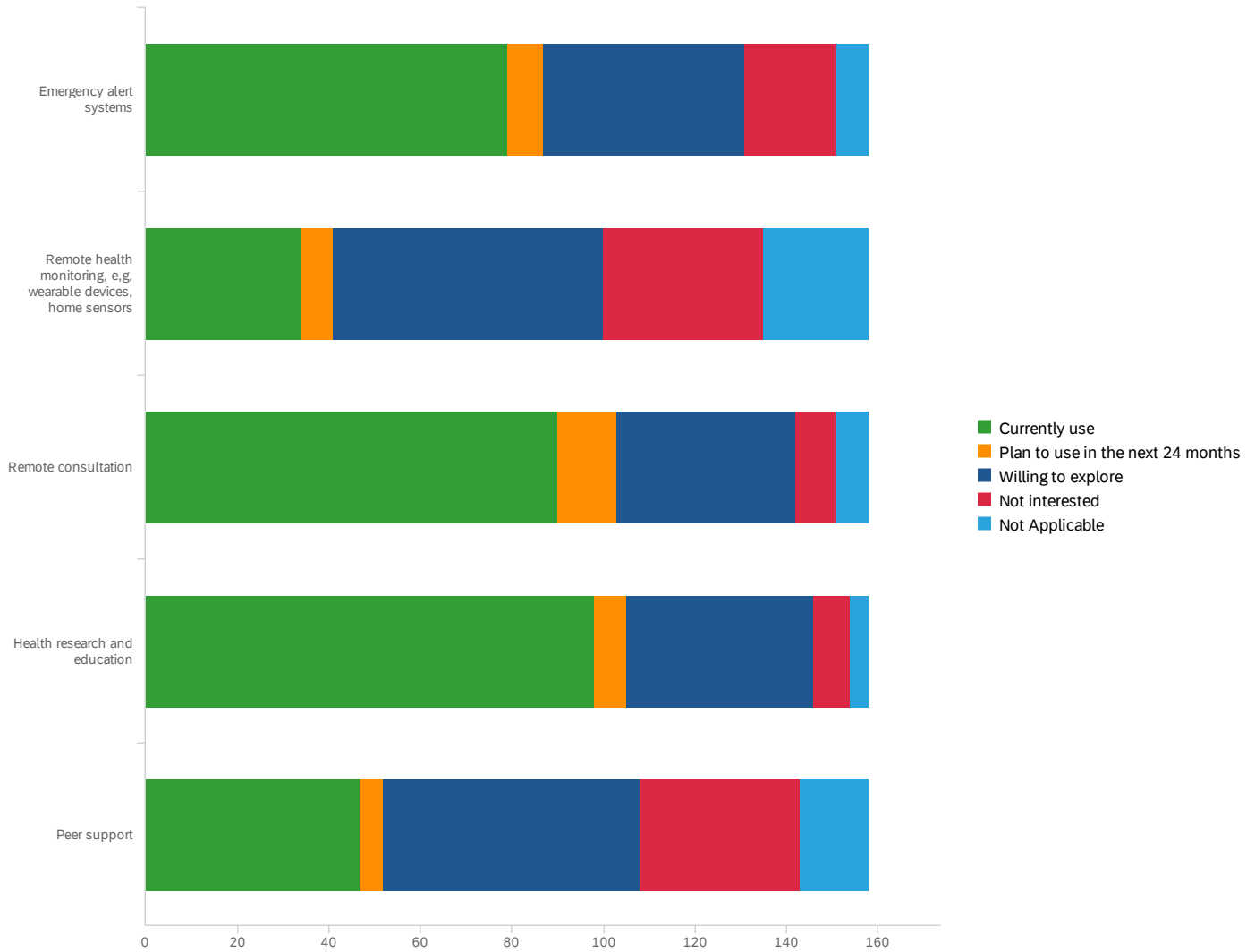
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please indicate how the use of your home computer has changed as a result of using smartphone or tablet devices.	1.00	6.00	2.58	1.08	1.16	153

#	Field	Choice Count
1	Use much less	16.99% 26
2	Use less	28.10% 43
3	No change	42.48% 65
4	Use more	5.23% 8
5	Use much more	6.54% 10
6	No home computer	0.65% 1

153

Showing rows 1 - 7 of 7

Q46 - The internet offers new options for the delivery of health services, often referred to as telehealth. Are you using or would you consider any of the following internet-enabled health services for your household?

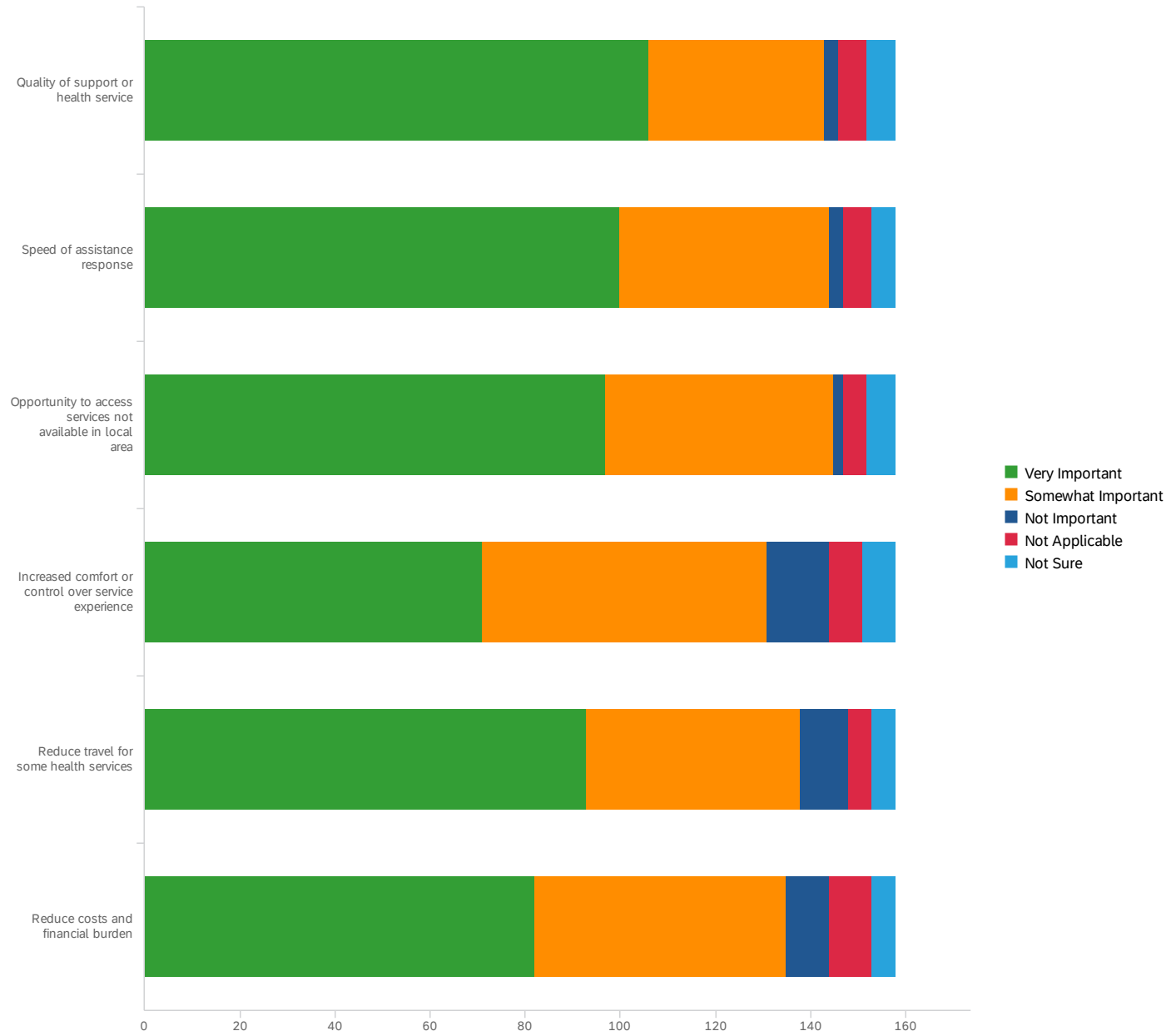


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Emergency alert systems	1.00	5.00	2.16	1.29	1.66	158
2	Remote health monitoring, e.g. wearable devices, home sensors	1.00	5.00	3.04	1.31	1.71	158
3	Remote consultation	1.00	5.00	1.92	1.20	1.44	158
4	Health research and education	1.00	5.00	1.82	1.13	1.28	158
5	Peer support	1.00	5.00	2.78	1.33	1.78	158

#	Field	Currently use	Plan to use in the next 24 months	Willing to explore	Not interested	Not Applicable	Total
1	Emergency alert systems	50.00% 79	5.06% 8	27.85% 44	12.66% 20	4.43% 7	158
2	Remote health monitoring, e.g, wearable devices, home sensors	21.52% 34	4.43% 7	37.34% 59	22.15% 35	14.56% 23	158
3	Remote consultation	56.96% 90	8.23% 13	24.68% 39	5.70% 9	4.43% 7	158
4	Health research and education	62.03% 98	4.43% 7	25.95% 41	5.06% 8	2.53% 4	158
5	Peer support	29.75% 47	3.16% 5	35.44% 56	22.15% 35	9.49% 15	158

Showing rows 1 - 5 of 5

Q48 - How important are the following factors in your past or future decisions to adopt telehealth services in your household?



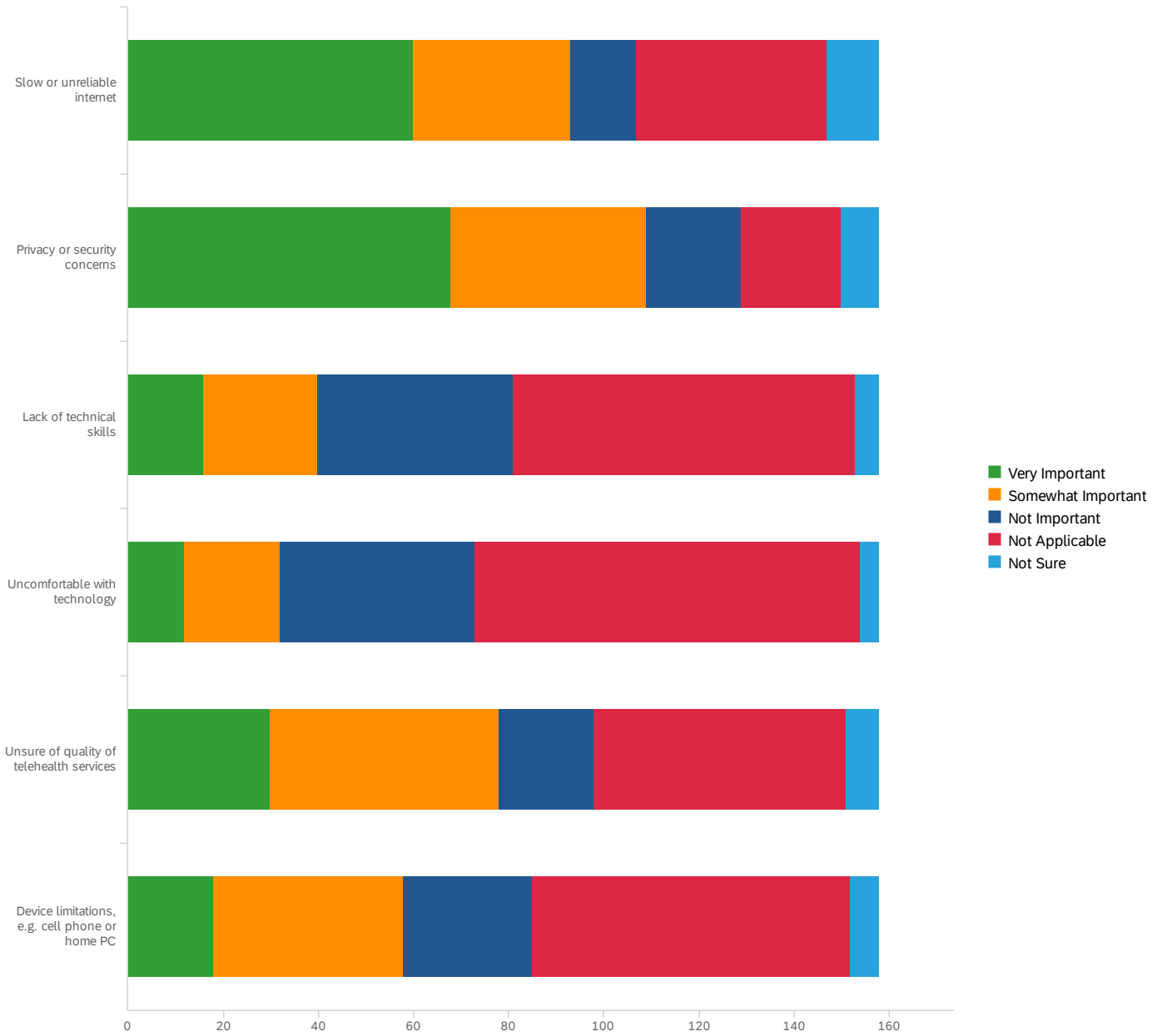
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Quality of support or health service	1.00	5.00	1.54	0.98	0.97	158
2	Speed of assistance response	1.00	5.00	1.56	0.94	0.89	158
3	Opportunity to access services not available in local area	1.00	5.00	1.58	0.96	0.92	158
4	Increased comfort or control over service experience	1.00	5.00	1.85	1.04	1.09	158

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	Reduce travel for some health services	1.00	5.00	1.63	0.96	0.93	158
6	Reduce costs and financial burden	1.00	5.00	1.75	1.01	1.02	158

#	Field	Very Important	Somewhat Important	Not Important	Not Applicable	Not Sure	Total
1	Quality of support or health service	67.09% 106	23.42% 37	1.90% 3	3.80% 6	3.80% 6	158
2	Speed of assistance response	63.29% 100	27.85% 44	1.90% 3	3.80% 6	3.16% 5	158
3	Opportunity to access services not available in local area	61.39% 97	30.38% 48	1.27% 2	3.16% 5	3.80% 6	158
4	Increased comfort or control over service experience	44.94% 71	37.97% 60	8.23% 13	4.43% 7	4.43% 7	158
5	Reduce travel for some health services	58.86% 93	28.48% 45	6.33% 10	3.16% 5	3.16% 5	158
6	Reduce costs and financial burden	51.90% 82	33.54% 53	5.70% 9	5.70% 9	3.16% 5	158

Showing rows 1 - 6 of 6

Q49 - How important are the following factors in inhibiting or preventing your adoption of telehealth services in your household?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Slow or unreliable internet	1.00	5.00	2.42	1.39	1.93	158
2	Privacy or security concerns	1.00	5.00	2.11	1.24	1.53	158
3	Lack of technical skills	1.00	5.00	3.16	1.05	1.11	158
4	Uncomfortable with technology	1.00	5.00	3.28	0.98	0.96	158

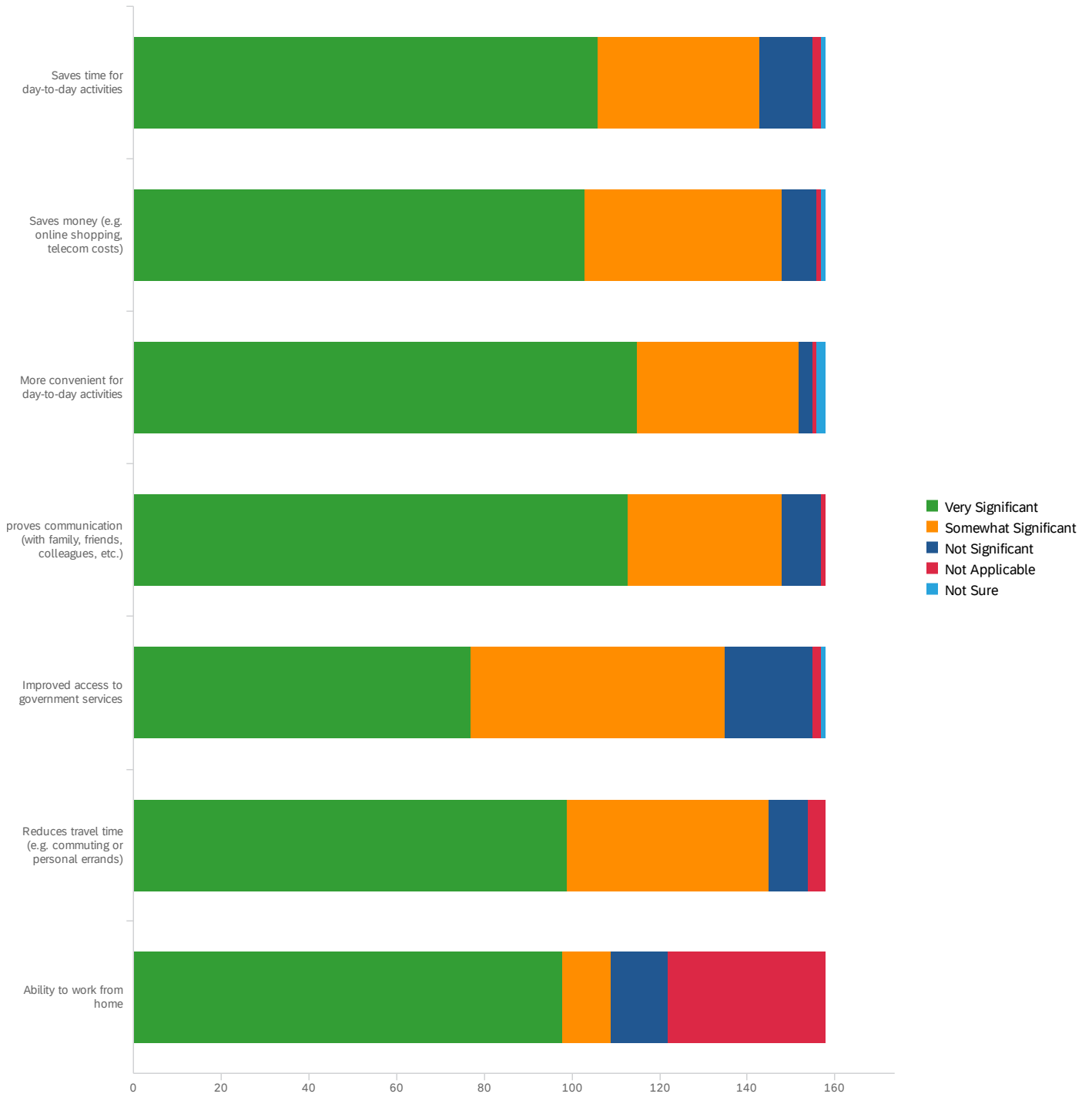
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	Unsure of quality of telehealth services	1.00	5.00	2.74	1.23	1.51	158
6	Device limitations, e.g. cell phone or home PC	1.00	5.00	3.02	1.13	1.28	158

#	Field	Very Important	Somewhat Important	Not Important	Not Applicable	Not Sure	Total
1	Slow or unreliable internet	37.97% 60	20.89% 33	8.86% 14	25.32% 40	6.96% 11	158
2	Privacy or security concerns	43.04% 68	25.95% 41	12.66% 20	13.29% 21	5.06% 8	158
3	Lack of technical skills	10.13% 16	15.19% 24	25.95% 41	45.57% 72	3.16% 5	158
4	Uncomfortable with technology	7.59% 12	12.66% 20	25.95% 41	51.27% 81	2.53% 4	158
5	Unsure of quality of telehealth services	18.99% 30	30.38% 48	12.66% 20	33.54% 53	4.43% 7	158
6	Device limitations, e.g. cell phone or home PC	11.39% 18	25.32% 40	17.09% 27	42.41% 67	3.80% 6	158

Showing rows 1 - 6 of 6

Q50 - The internet offers a number of possible benefits for the household. How

significant is the internet for achieving each of the following household benefits?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Saves time for day-to-day activities	1.00	5.00	1.45	0.74	0.55	158
2	Saves money (e.g. online shopping, telecom costs)	1.00	5.00	1.43	0.68	0.46	158

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
3	More convenient for day-to-day activities	1.00	5.00	1.34	0.67	0.45	158
4	Improves communication (with family, friends, colleagues, etc.)	1.00	4.00	1.35	0.62	0.38	158
5	Improved access to government services	1.00	5.00	1.68	0.79	0.62	158
6	Reduces travel time (e.g. commuting or personal errands)	1.00	4.00	1.48	0.72	0.52	158
7	Ability to work from home	1.00	4.00	1.92	1.27	1.61	158

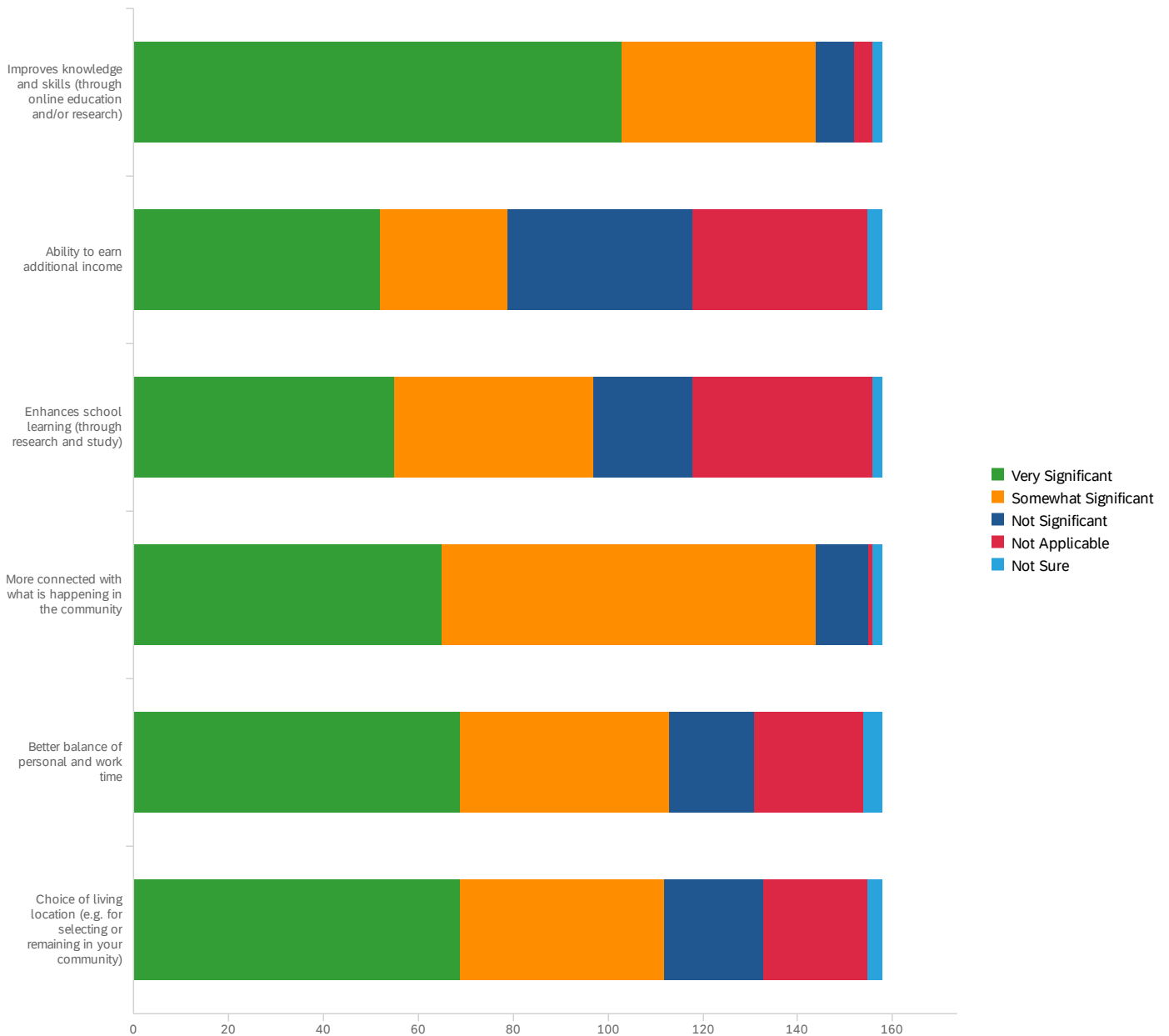
#	Field	Very Significant	Somewhat Significant	Not Significant	Not Applicable	Not Sure	Total
1	Saves time for day-to-day activities	67.09% 106	23.42% 37	7.59% 12	1.27% 2	0.63% 1	158
2	Saves money (e.g. online shopping, telecom costs)	65.19% 103	28.48% 45	5.06% 8	0.63% 1	0.63% 1	158
3	More convenient for day-to-day activities	72.78% 115	23.42% 37	1.90% 3	0.63% 1	1.27% 2	158
4	Improves communication (with family, friends, colleagues, etc.)	71.52% 113	22.15% 35	5.70% 9	0.63% 1	0.00% 0	158
5	Improved access to government services	48.73% 77	36.71% 58	12.66% 20	1.27% 2	0.63% 1	158
6	Reduces travel time (e.g. commuting or personal errands)	62.66% 99	29.11% 46	5.70% 9	2.53% 4	0.00% 0	158
7	Ability to work from home	62.03% 98	6.96% 11	8.23% 13	22.78% 36	0.00% 0	158

Showing rows 1 - 7 of 7

Q51 - The internet offers a number of possible benefits for the household. How

significant is the internet to your household for achieving each of the following lifestyle

benefits?



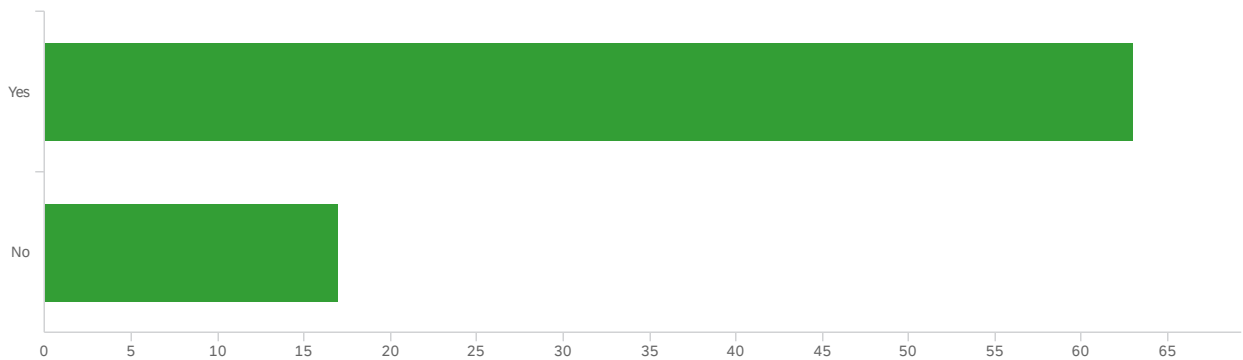
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Improves knowledge and skills (through online education and/or research)	1.00	5.00	1.49	0.81	0.65	158
2	Ability to earn additional income	1.00	5.00	2.44	1.22	1.49	158
3	Enhances school learning (through research and study)	1.00	5.00	2.30	1.21	1.46	158

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	More connected with what is happening in the community	1.00	5.00	1.71	0.73	0.54	158
5	Better balance of personal and work time	1.00	5.00	2.04	1.17	1.36	158
6	Choice of living location (e.g. for selecting or remaining in your community)	1.00	5.00	2.03	1.14	1.30	158

#	Field	Very Significant	Somewhat Significant	Not Significant	Not Applicable	Not Sure	Total
1	Improves knowledge and skills (through online education and/or research)	65.19% 103	25.95% 41	5.06% 8	2.53% 4	1.27% 2	158
2	Ability to earn additional income	32.91% 52	17.09% 27	24.68% 39	23.42% 37	1.90% 3	158
3	Enhances school learning (through research and study)	34.81% 55	26.58% 42	13.29% 21	24.05% 38	1.27% 2	158
4	More connected with what is happening in the community	41.14% 65	50.00% 79	6.96% 11	0.63% 1	1.27% 2	158
5	Better balance of personal and work time	43.67% 69	27.85% 44	11.39% 18	14.56% 23	2.53% 4	158
6	Choice of living location (e.g. for selecting or remaining in your community)	43.67% 69	27.22% 43	13.29% 21	13.92% 22	1.90% 3	158

Showing rows 1 - 6 of 6

Q52 - Do you or a member of your household tele-work by the following definition? Tele-working, sometime referred to as remote working or telecommuting, is considered to be working from home during normal working hours as part of an ongoing arrangement with your employer. Tele-working may be part of the time (one or more days per week) or all of the time. Tele-workers typically have access to company resources online (e.g., company Intranet) with the ability to work from home in the same manner that they would in their company location. Occasional access to work or doing work from home after normal working hours is not considered tele-working for the purposes of these questions.



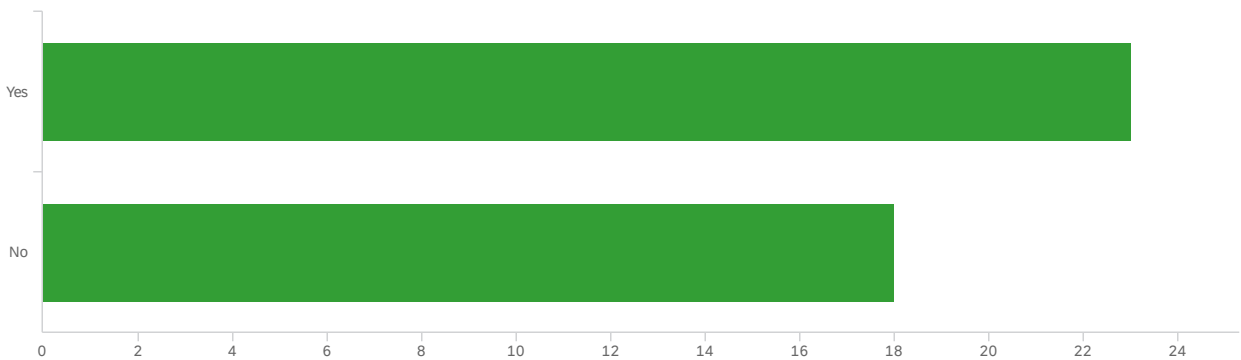
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Do you or a member of your household tele-work by the following definition? Tele-working, sometime referred to as remote working or telecommuting, is considered to be working from home during normal working hours as part of an ongoing arrangement with your employer. Tele-working may be part of the time (one or more days per week) or all of the time. Tele-workers typically have access to company resources online (e.g., company Intranet) with the ability to work from home in the same manner that they would in their company location. Occasional access to work or doing work from home after normal working hours is not considered tele-working for the purposes of these questions.	1.00	2.00	1.21	0.41	0.17	80
#	Field						Choice Count
1	Yes						78.75% 63

#	Field	Choice Count
2	No	21.25% 17

80

Showing rows 1 - 3 of 3

Q58 - Do you or a member of your household operate a non-farming home-based business by the following definition? A home-based business may be part-time or full-time activity by one or more household members that operate their business exclusively from home. This may include self-employed professionals and many other types of entrepreneurial business activities.



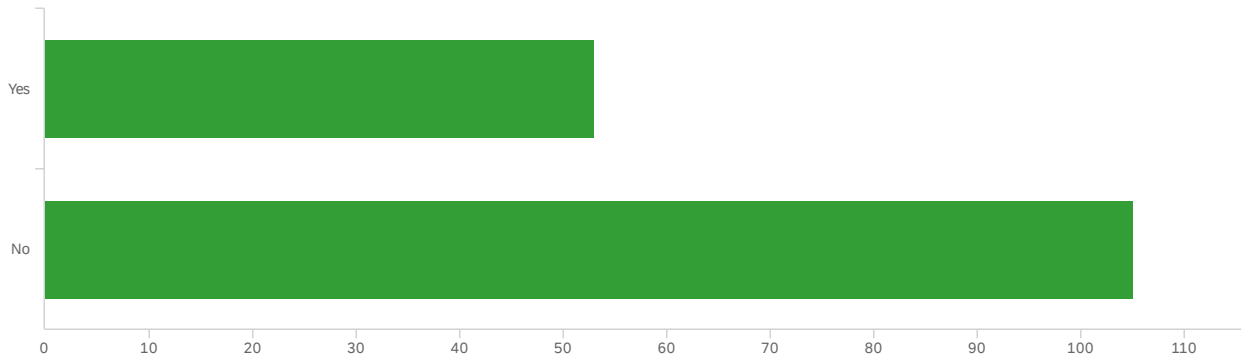
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Do you or a member of your household operate a non-farming home-based business by the following definition? A home-based business may be part-time or full-time activity by one or more household members that operate their business exclusively from home. This may include self-employed professionals and many other types of entrepreneurial business activities.	1.00	3.00	1.88	0.99	0.99	41

#	Field	Choice Count
1	Yes	56.10% 23
3	No	43.90% 18

41

Showing rows 1 - 3 of 3

Q64 - Have you or other members of your household acquired new employment in the past 24 months? Please consider any of: first-time employment, a new job position, a new employer, or becoming self-employed.



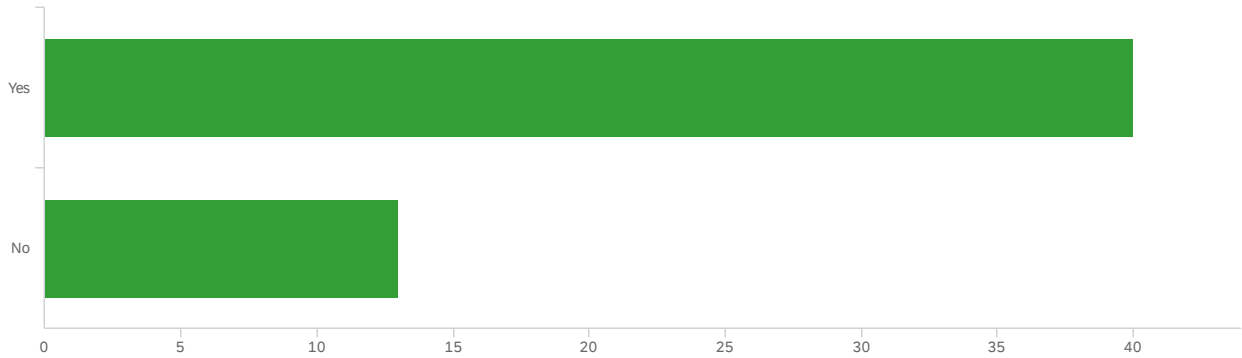
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Have you or other members of your household acquired new employment in the past 24 months? Please consider any of: first-time employment, a new job position, a new employer, or becoming self-employed.	1.00	2.00	1.66	0.47	0.22	158

#	Field	Choice Count
1	Yes	33.54% 53
2	No	66.46% 105

158

Showing rows 1 - 3 of 3

Q65 - Has using the internet enabled you or other members of your household to gain higher-skilled or higher-wage employment? Please consider all the ways that using the internet has made a difference in gaining such employment, such as developing skills, obtaining certifications, employment search, ability to work remotely, etc.



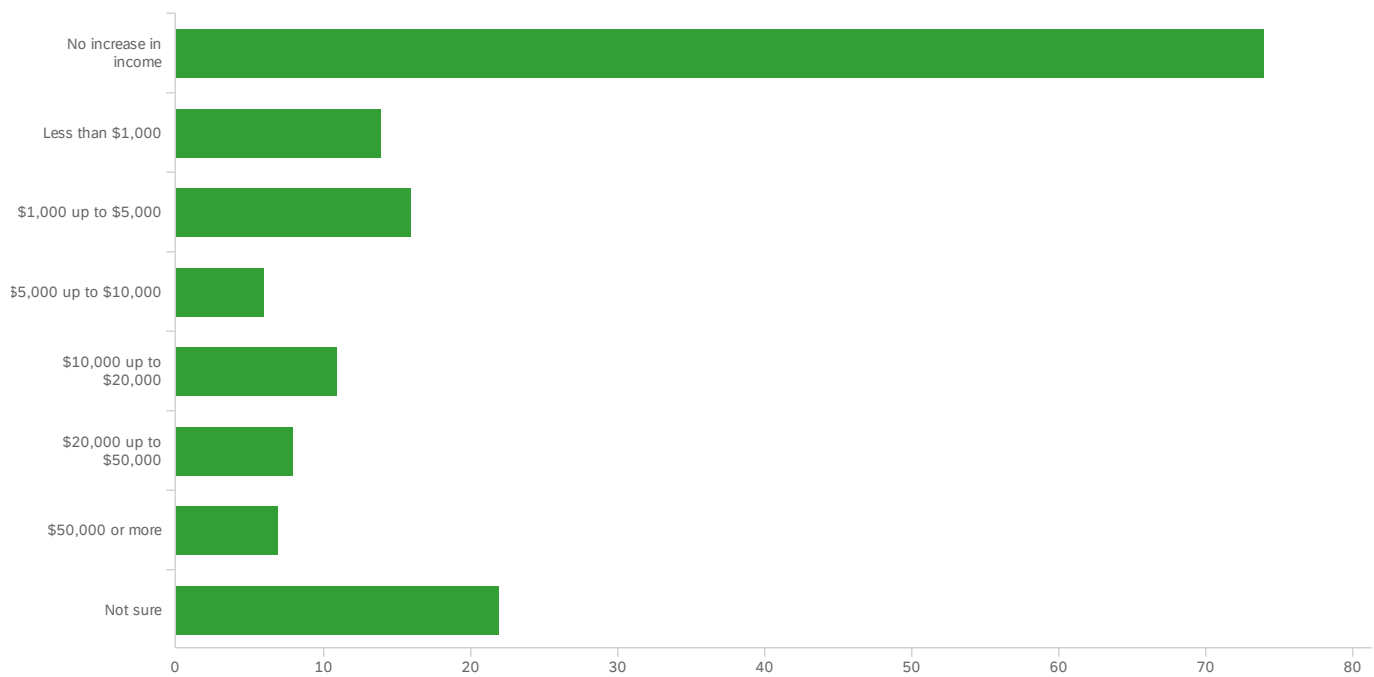
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Has using the internet enabled you or other members of your household to gain higher-skilled or higher-wage employment? Please consider all the ways that using the internet has made a difference in gaining such employment, such as developing skills, obtaining certifications, employment search, ability to work remotely, etc.	1.00	2.00	1.25	0.43	0.19	53

#	Field	Choice Count
1	Yes	75.47% 40
2	No	24.53% 13

53

Showing rows 1 - 3 of 3

Q66 - To what extent has access to the internet contributed to increasing your annual household income? Please consider the online activities of all household members that may generate income directly or indirectly from using the internet. This could be from teleworking employment, home business activities, occasional or part-time work, investing, or simply selling items online, e.g. through online auctions or buy/sell sites.



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	To what extent has access to the internet contributed to increasing your annual household income? Please consider the online activities of all household members that may generate income directly or indirectly from using the internet. This could be from teleworking employment, home business activities, occasional or part-time work, investing, or simply selling items online, e.g. through online auctions or buy/sell sites.	1.00	8.00	3.18	2.63	6.89	158

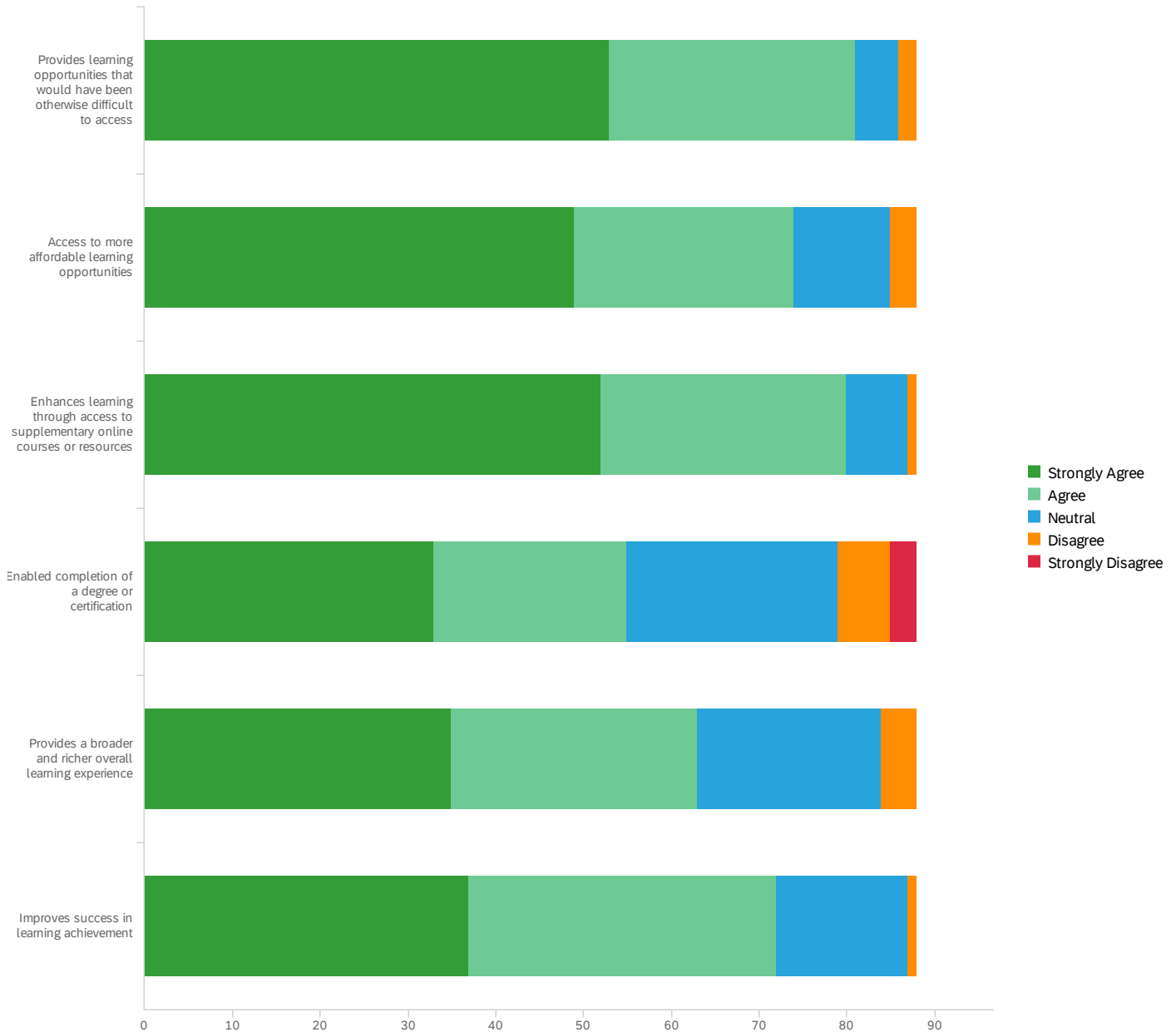
#	Field	Choice Count
1	No increase in income	46.84% 74
2	Less than \$1,000	8.86% 14

#	Field	Choice Count
3	\$1,000 up to \$5,000	10.13% 16
4	\$5,000 up to \$10,000	3.80% 6
5	\$10,000 up to \$20,000	6.96% 11
6	\$20,000 up to \$50,000	5.06% 8
7	\$50,000 or more	4.43% 7
8	Not sure	13.92% 22

158

Showing rows 1 - 9 of 9

Q67 - You have identified that you currently use the internet for educational or training courses. Please indicate your agreement with the following statements regarding the benefits of online education for you and your household:



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Provides learning opportunities that would have been otherwise difficult to access	6.00	9.00	6.50	0.71	0.50	88
2	Access to more affordable learning opportunities	6.00	9.00	6.64	0.83	0.69	88

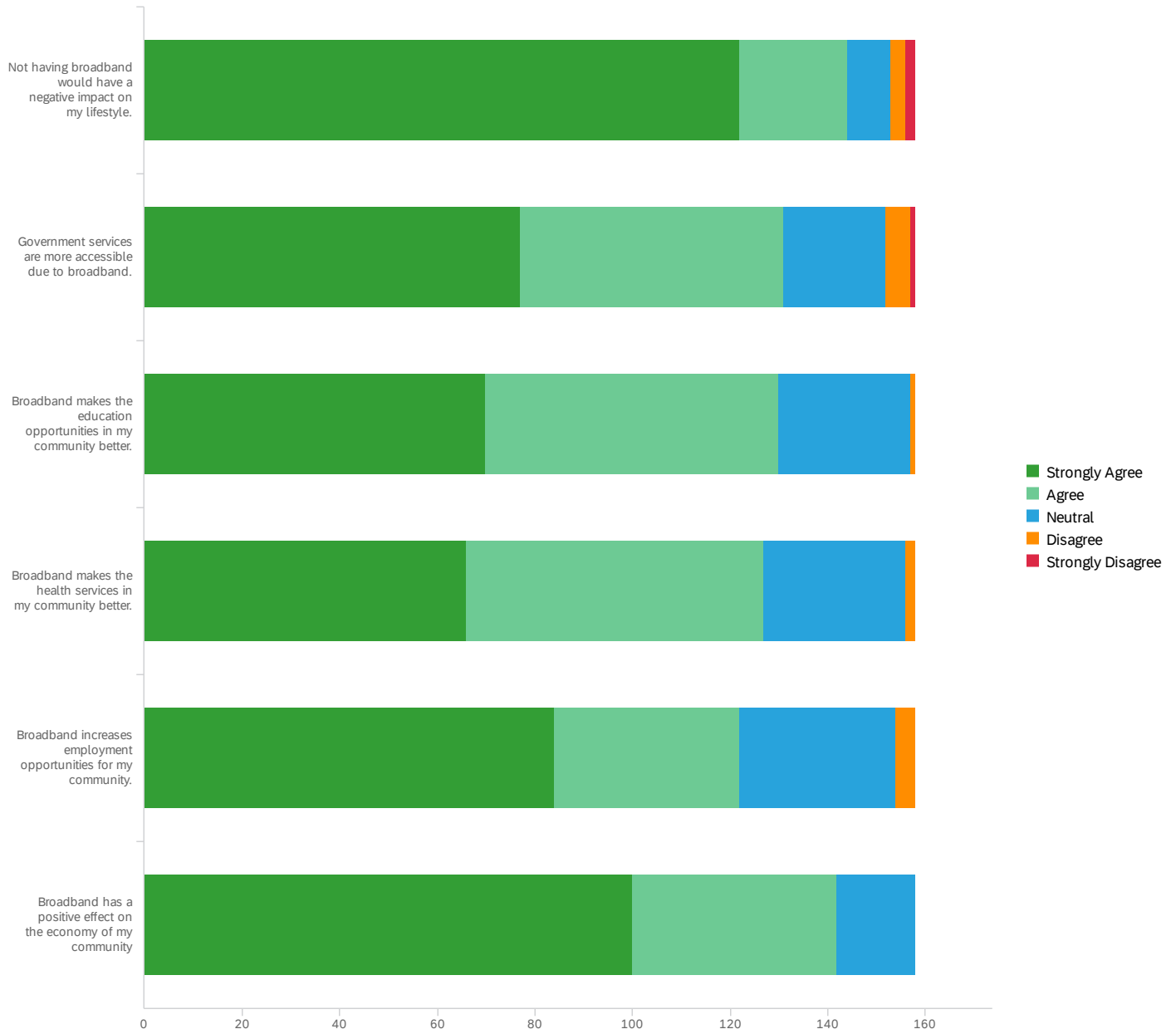
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
3	Enhances learning through access to supplementary online courses or resources	6.00	9.00	6.51	0.69	0.48	88
4	Enabled completion of a degree or certification	6.00	10.00	7.14	1.10	1.21	88
5	Provides a broader and richer overall learning experience	6.00	9.00	6.93	0.90	0.81	88
6	Improves success in learning achievement	6.00	9.00	6.77	0.76	0.58	88

#	Field	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
1	Provides learning opportunities that would have been otherwise difficult to access	60.23%	53	31.82%	28	5.68%	5	2.27%	2	0.00%	0	88
2	Access to more affordable learning opportunities	55.68%	49	28.41%	25	12.50%	11	3.41%	3	0.00%	0	88
3	Enhances learning through access to supplementary online courses or resources	59.09%	52	31.82%	28	7.95%	7	1.14%	1	0.00%	0	88
4	Enabled completion of a degree or certification	37.50%	33	25.00%	22	27.27%	24	6.82%	6	3.41%	3	88
5	Provides a broader and richer overall learning experience	39.77%	35	31.82%	28	23.86%	21	4.55%	4	0.00%	0	88
6	Improves success in learning achievement	42.05%	37	39.77%	35	17.05%	15	1.14%	1	0.00%	0	88

Showing rows 1 - 6 of 6

Q68 - Please indicate your agreement with the following statements about the impact of

broadband for your household and for your community:



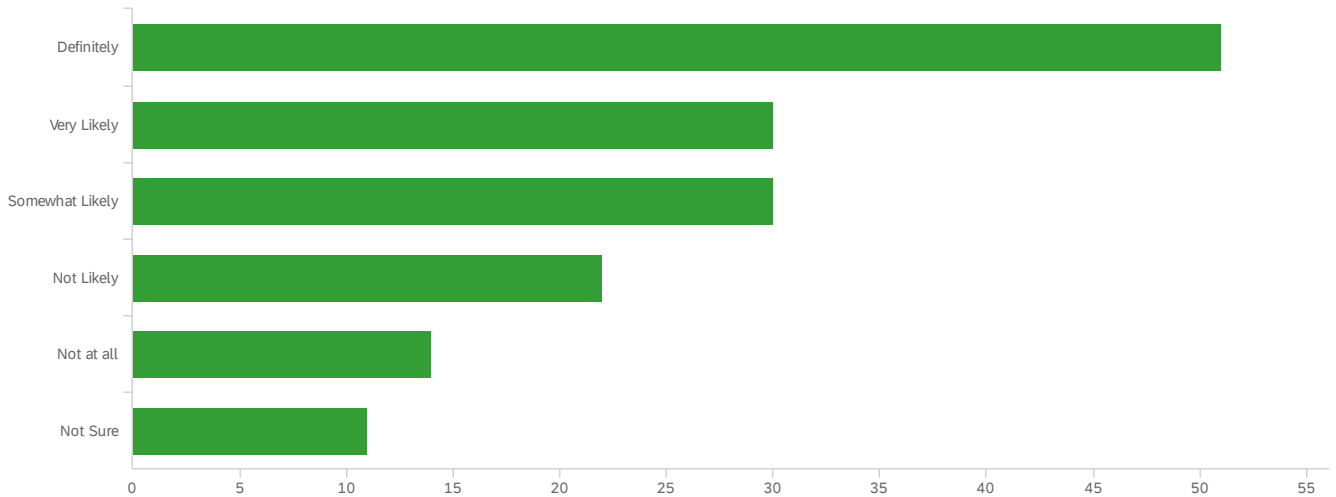
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Not having broadband would have a negative impact on my lifestyle.	1.00	5.00	1.36	0.78	0.61	158
2	Government services are more accessible due to broadband.	1.00	5.00	1.73	0.85	0.73	158
3	Broadband makes the education opportunities in my community better.	1.00	4.00	1.74	0.76	0.57	158
4	Broadband makes the health services in my community better.	1.00	4.00	1.79	0.78	0.61	158

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	Broadband increases employment opportunities for my community.	1.00	4.00	1.72	0.87	0.76	158
6	Broadband has a positive effect on the economy of my community	1.00	3.00	1.47	0.67	0.45	158

#	Field	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Not having broadband would have a negative impact on my lifestyle.	77.22% 122	13.92% 22	5.70% 9	1.90% 3	1.27% 2	158
2	Government services are more accessible due to broadband.	48.73% 77	34.18% 54	13.29% 21	3.16% 5	0.63% 1	158
3	Broadband makes the education opportunities in my community better.	44.30% 70	37.97% 60	17.09% 27	0.63% 1	0.00% 0	158
4	Broadband makes the health services in my community better.	41.77% 66	38.61% 61	18.35% 29	1.27% 2	0.00% 0	158
5	Broadband increases employment opportunities for my community.	53.16% 84	24.05% 38	20.25% 32	2.53% 4	0.00% 0	158
6	Broadband has a positive effect on the economy of my community	63.29% 100	26.58% 42	10.13% 16	0.00% 0	0.00% 0	158

Showing rows 1 - 6 of 6

Q69 - Assuming you could never get broadband service, how likely is it that you would leave to relocate to a community that offers broadband?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Assuming you could never get broadband service, how likely is it that you would leave to relocate to a community that offers broadband?	1.00	6.00	2.69	1.58	2.51	158

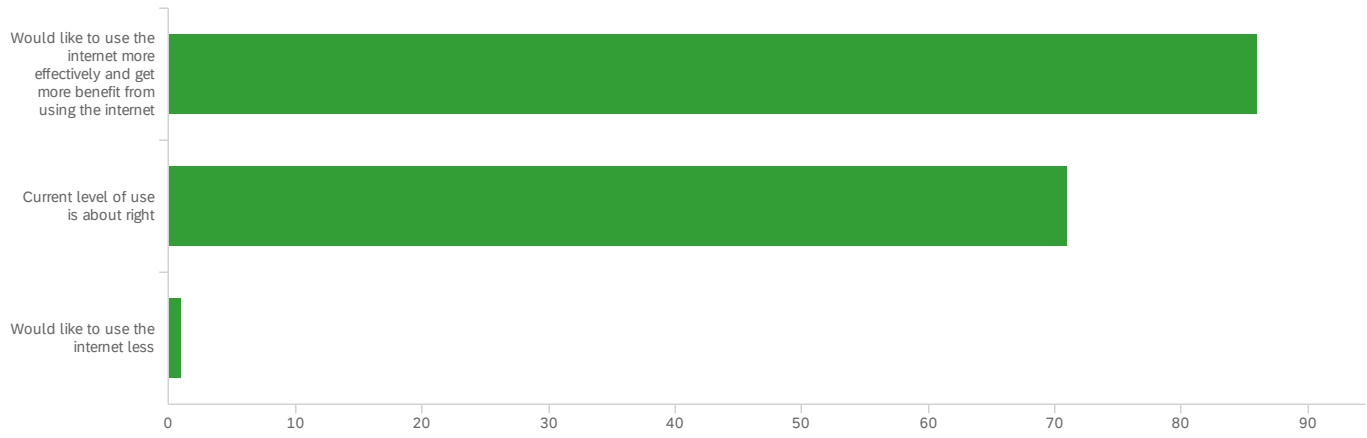
#	Field	Choice Count
1	Definitely	32.28% 51
2	Very Likely	18.99% 30
3	Somewhat Likely	18.99% 30
4	Not Likely	13.92% 22
5	Not at all	8.86% 14
6	Not Sure	6.96% 11

158

Showing rows 1 - 7 of 7

Q70 - Please select the statement that best describes how you and your household

would like to use the internet in the future:

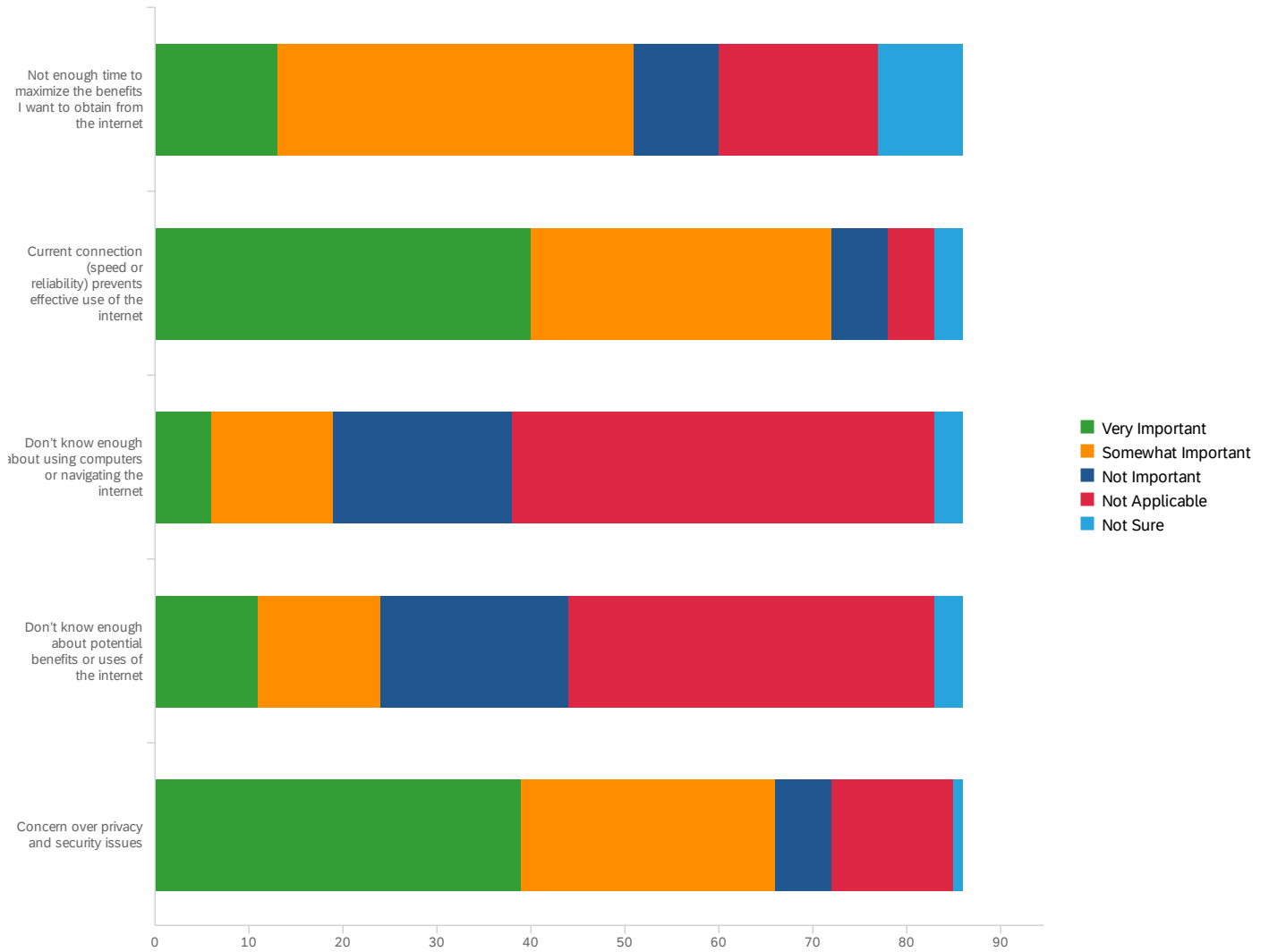


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please select the statement that best describes how you and your household would like to use the internet in the future:	1.00	3.00	1.46	0.51	0.26	158

#	Field	Choice Count
1	Would like to use the internet more effectively and get more benefit from using the internet	54.43% 86
2	Current level of use is about right	44.94% 71
3	Would like to use the internet less	0.63% 1
		158

Showing rows 1 - 4 of 4

Q71 - How important are the following factors in preventing you and your household from using the internet more effectively than you do now?



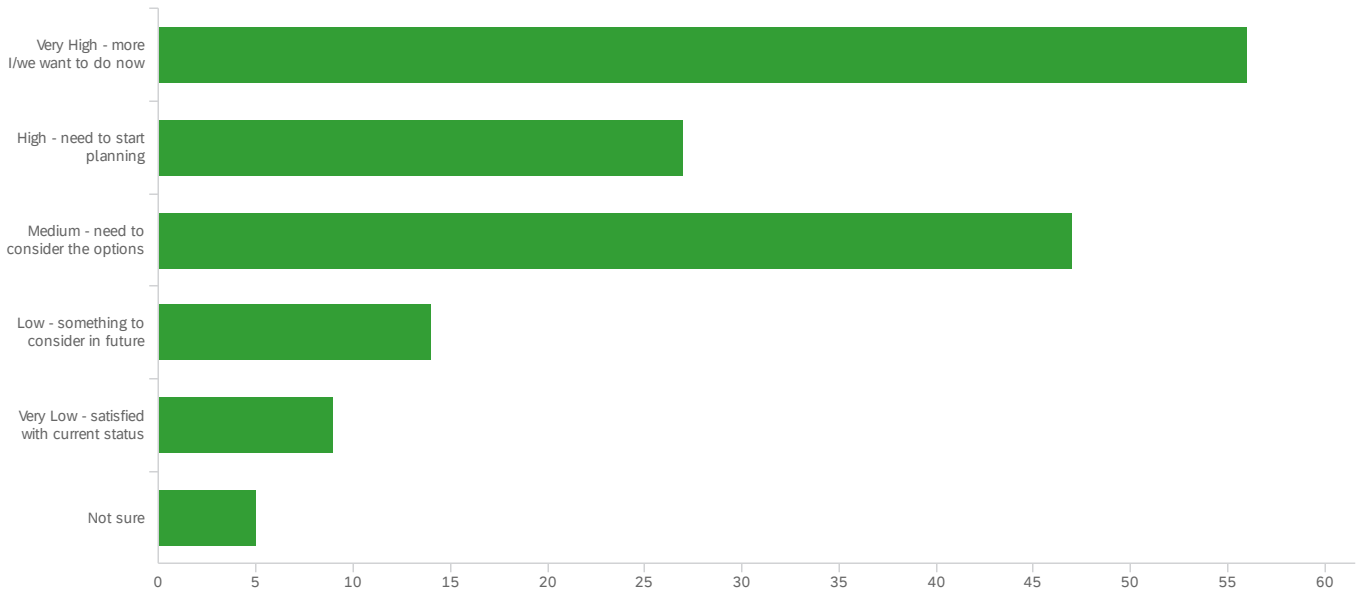
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Not enough time to maximize the benefits I want to obtain from the internet	1.00	5.00	2.66	1.24	1.55	86
2	Current connection (speed or reliability) prevents effective use of the internet	1.00	5.00	1.83	1.03	1.05	86
3	Don't know enough about using computers or navigating the internet	1.00	5.00	3.30	1.00	1.00	86
4	Don't know enough about potential benefits or uses of the internet	1.00	5.00	3.12	1.11	1.24	86
5	Concern over privacy and security issues	1.00	5.00	1.95	1.11	1.23	86

#	Field	Very Important	Somewhat Important	Not Important	Not Applicable	Not Sure	Total
1	Not enough time to maximize the benefits I want to obtain from the internet	15.12% 13	44.19% 38	10.47% 9	19.77% 17	10.47% 9	86
2	Current connection (speed or reliability) prevents effective use of the internet	46.51% 40	37.21% 32	6.98% 6	5.81% 5	3.49% 3	86
3	Don't know enough about using computers or navigating the internet	6.98% 6	15.12% 13	22.09% 19	52.33% 45	3.49% 3	86
4	Don't know enough about potential benefits or uses of the internet	12.79% 11	15.12% 13	23.26% 20	45.35% 39	3.49% 3	86
5	Concern over privacy and security issues	45.35% 39	31.40% 27	6.98% 6	15.12% 13	1.16% 1	86

Showing rows 1 - 5 of 5

Q114 - Overall, considering how your household currently uses or plans to use the

internet, how do you rate the priority for enhancing or increasing your online activities?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Overall, considering how your household currently uses or plans to use the internet, how do you rate the priority for enhancing or increasing your online activities?	1.00	6.00	2.42	1.36	1.85	158

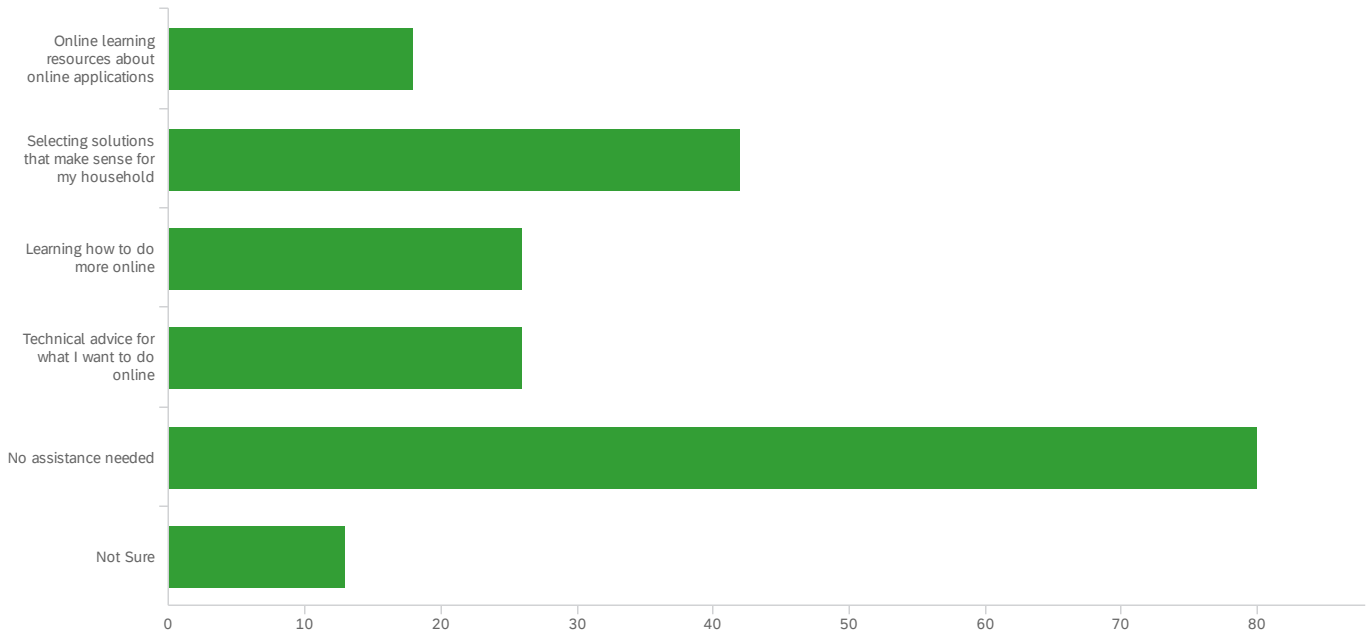
#	Field	Choice Count
1	Very High - more I/we want to do now	35.44% 56
2	High - need to start planning	17.09% 27
3	Medium - need to consider the options	29.75% 47
4	Low - something to consider in future	8.86% 14
5	Very Low - satisfied with current status	5.70% 9
6	Not sure	3.16% 5

158

Showing rows 1 - 7 of 7

Q116 - What types of assistance would help you to achieve those additional online

activities for you and your household? (All that apply)



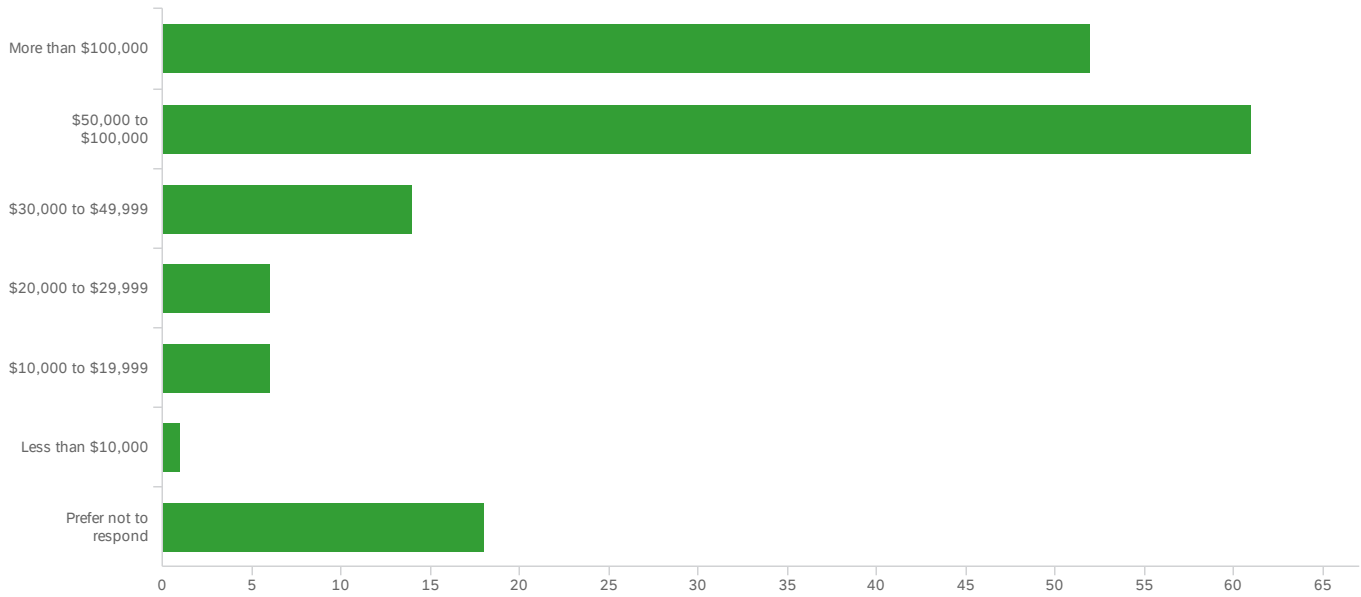
#	Field	Choice Count
1	Online learning resources about online applications	8.78% 18
3	Selecting solutions that make sense for my household	20.49% 42
4	Learning how to do more online	12.68% 26
5	Technical advice for what I want to do online	12.68% 26
6	No assistance needed	39.02% 80
7	Not Sure	6.34% 13

205

Showing rows 1 - 7 of 7

Q78 - Please indicate your total annual household income from the following ranges.

Please note that your privacy will be protected and this information will be used for reporting of results in aggregate only.

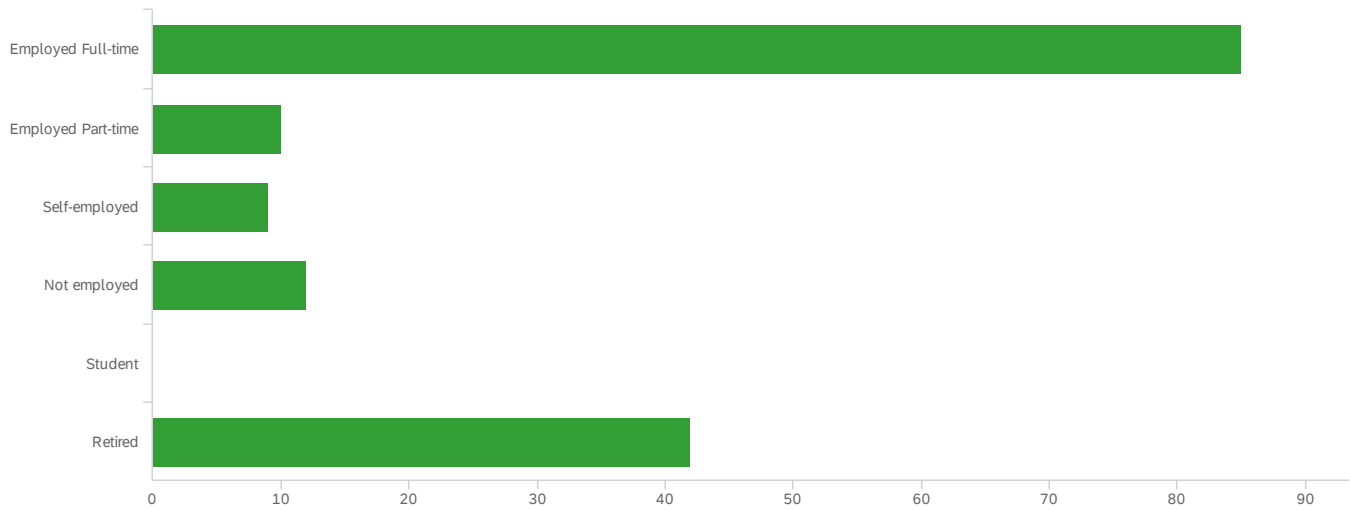


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please indicate your total annual household income from the following ranges. Please note that your privacy will be protected and this information will be used for reporting of results in aggregate only.	1.00	7.00	2.54	1.89	3.56	158

#	Field	Choice Count
1	More than \$100,000	32.91% 52
2	\$50,000 to \$100,000	38.61% 61
3	\$30,000 to \$49,999	8.86% 14
4	\$20,000 to \$29,999	3.80% 6
5	\$10,000 to \$19,999	3.80% 6
6	Less than \$10,000	0.63% 1
7	Prefer not to respond	11.39% 18

158

Q79 - What is your current employment status?



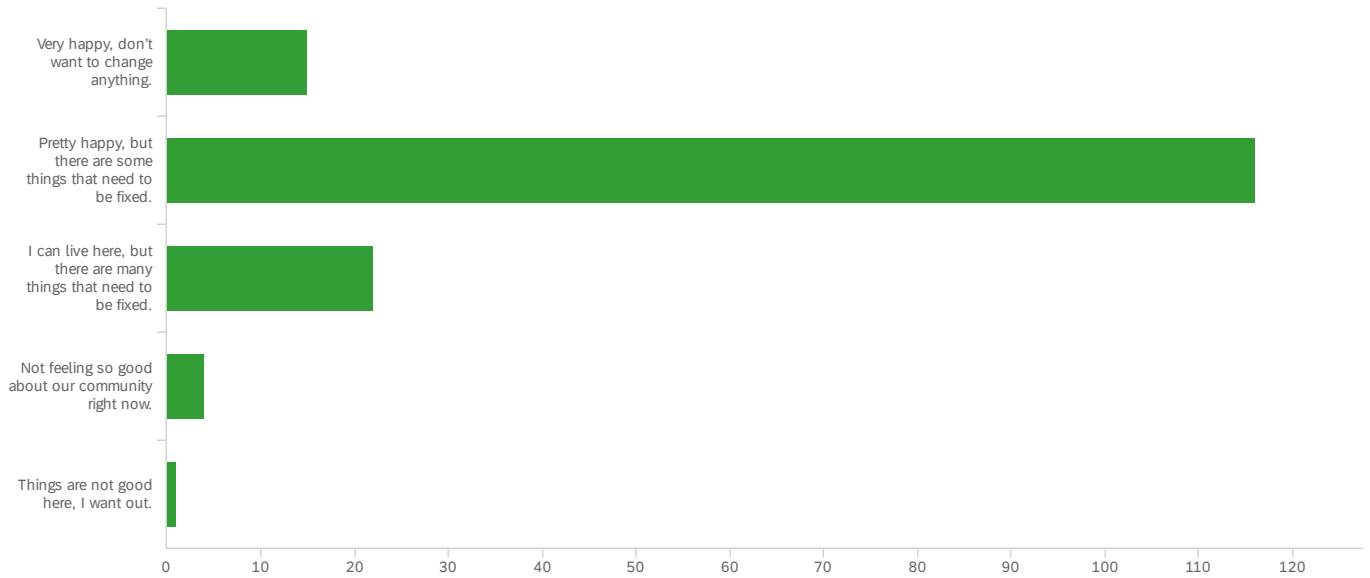
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is your current employment status?	1.00	6.00	2.73	2.15	4.61	158

#	Field	Choice Count
1	Employed Full-time	53.80% 85
2	Employed Part-time	6.33% 10
3	Self-employed	5.70% 9
4	Not employed	7.59% 12
5	Student	0.00% 0
6	Retired	26.58% 42

158

Showing rows 1 - 7 of 7

Q105 - Taking everything into consideration, how happy are you with living in your community?



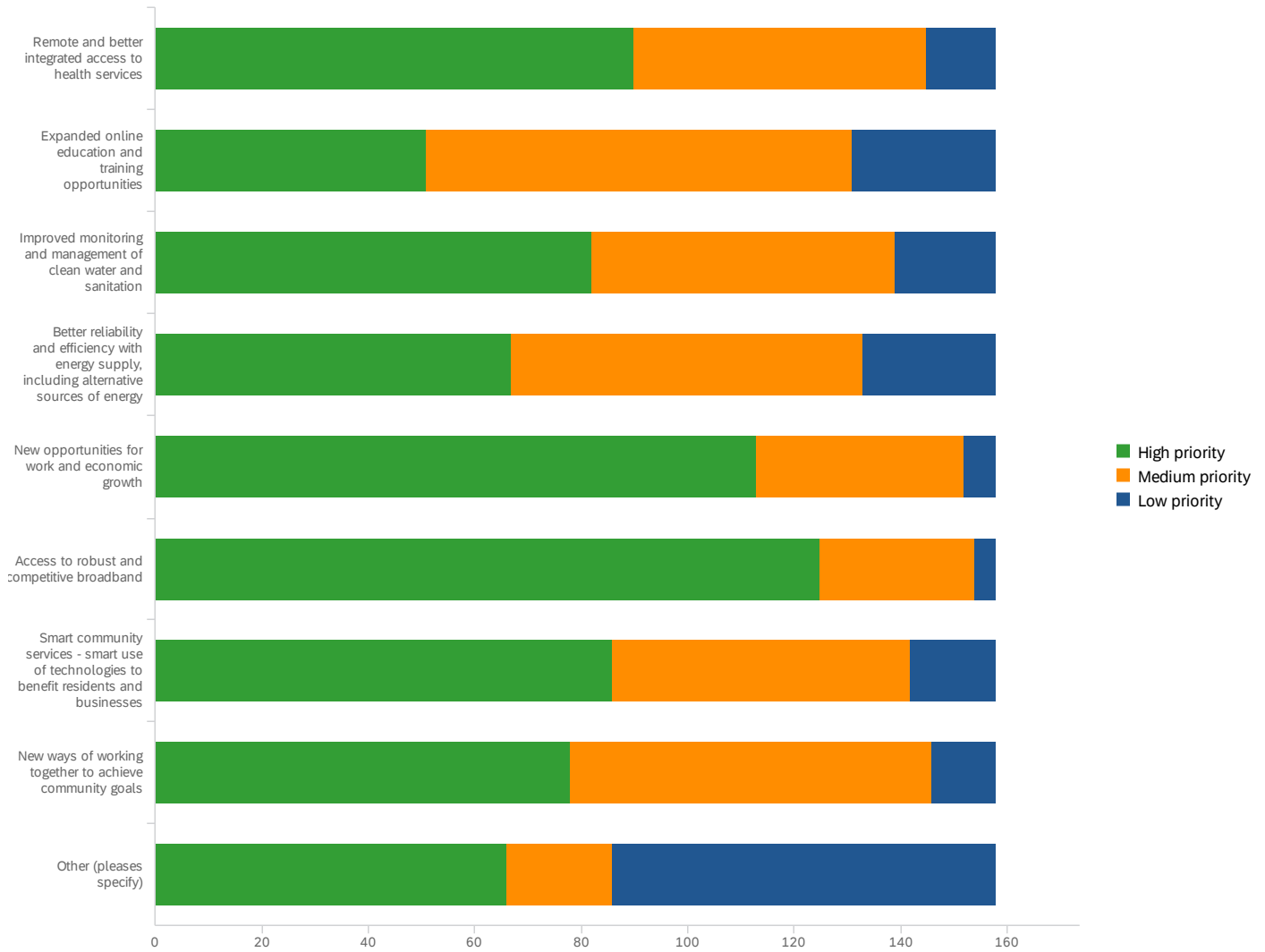
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Taking everything into consideration, how happy are you with living in your community?	1.00	7.00	3.92	1.07	1.15	158

#	Field	Choice Count
1	Very happy, don't want to change anything.	9.49% 15
4	Pretty happy, but there are some things that need to be fixed.	73.42% 116
5	I can live here, but there are many things that need to be fixed.	13.92% 22
6	Not feeling so good about our community right now.	2.53% 4
7	Things are not good here, I want out.	0.63% 1
		158

Showing rows 1 - 6 of 6

Q107 - Please rate the priority of the following goals you see as important for your

community's future vitality:



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Remote and better integrated access to health services	1.00	3.00	1.51	0.64	0.41	158
2	Expanded online education and training opportunities	1.00	3.00	1.85	0.69	0.47	158
3	Improved monitoring and management of clean water and sanitation	1.00	3.00	1.60	0.69	0.48	158
4	Better reliability and efficiency with energy supply, including alternative sources of energy	1.00	3.00	1.73	0.72	0.51	158
5	New opportunities for work and economic growth	1.00	3.00	1.32	0.54	0.29	158
6	Access to robust and competitive broadband	1.00	3.00	1.23	0.48	0.23	158

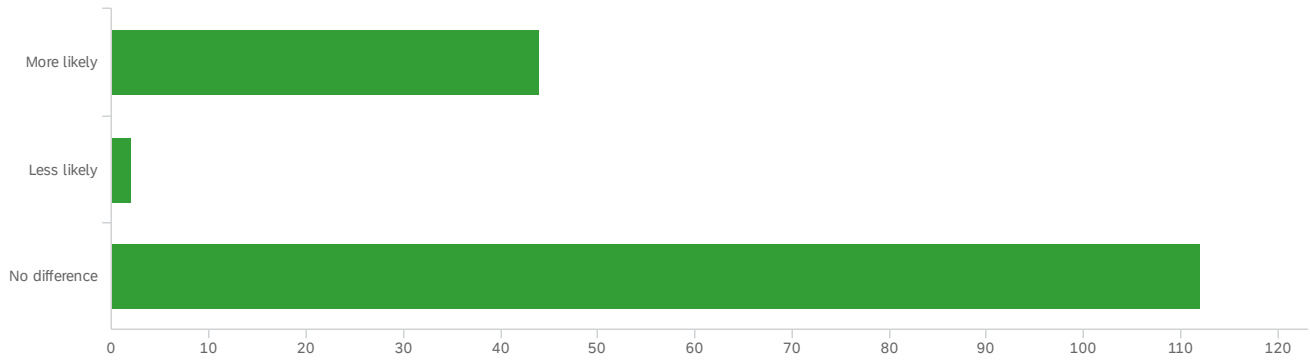
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Smart community services - smart use of technologies to benefit residents and businesses	1.00	3.00	1.56	0.67	0.45	158
8	New ways of working together to achieve community goals	1.00	3.00	1.58	0.63	0.40	158
9	Other (pleases specify)	1.00	3.00	2.04	0.93	0.87	158

#	Field	High priority	Medium priority	Low priority	Total
1	Remote and better integrated access to health services	56.96% 90	34.81% 55	8.23% 13	158
2	Expanded online education and training opportunities	32.28% 51	50.63% 80	17.09% 27	158
3	Improved monitoring and management of clean water and sanitation	51.90% 82	36.08% 57	12.03% 19	158
4	Better reliability and efficiency with energy supply, including alternative sources of energy	42.41% 67	41.77% 66	15.82% 25	158
5	New opportunities for work and economic growth	71.52% 113	24.68% 39	3.80% 6	158
6	Access to robust and competitive broadband	79.11% 125	18.35% 29	2.53% 4	158
7	Smart community services - smart use of technologies to benefit residents and businesses	54.43% 86	35.44% 56	10.13% 16	158
8	New ways of working together to achieve community goals	49.37% 78	43.04% 68	7.59% 12	158
9	Other (pleases specify)	41.77% 66	12.66% 20	45.57% 72	158

Showing rows 1 - 9 of 9

Q112 - Having participated in this eHousehold Checkup and seeing what broadband

makes possible, are you more or less likely to do more online activities in your household?

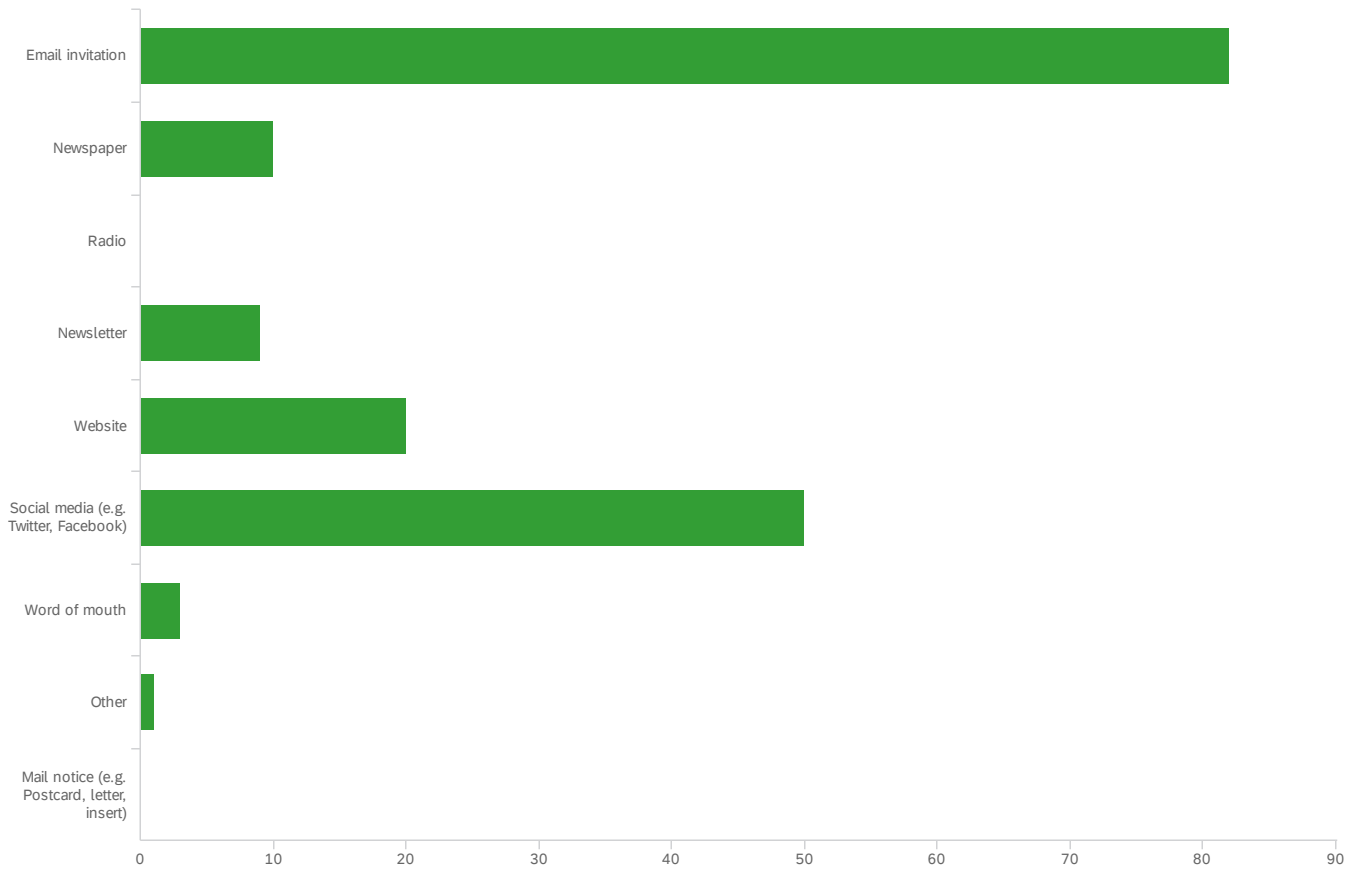


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Having participated in this eHousehold Checkup and seeing what broadband makes possible, are you more or less likely to do more online activities in your household?	1.00	3.00	2.43	0.90	0.80	158

#	Field	Choice	Count
1	More likely	27.85%	44
2	Less likely	1.27%	2
3	No difference	70.89%	112
			158

Showing rows 1 - 4 of 4

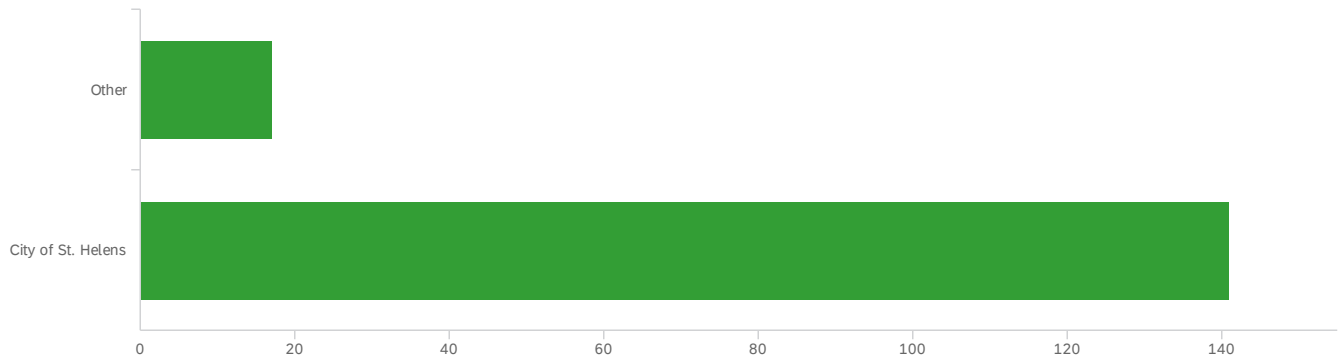
Q81 - Please tell us how you heard about this eCheckup: (all that apply)



#	Field	Choice Count
1	Email invitation	46.86% 82
2	Newspaper	5.71% 10
3	Radio	0.00% 0
4	Newsletter	5.14% 9
5	Website	11.43% 20
6	Social media (e.g. Twitter, Facebook)	28.57% 50
7	Word of mouth	1.71% 3
8	Other	0.57% 1
9	Mail notice (e.g. Postcard, letter, insert)	0.00% 0
		175

Showing rows 1 - 10 of 10

Q125 - Please select the community where you live:



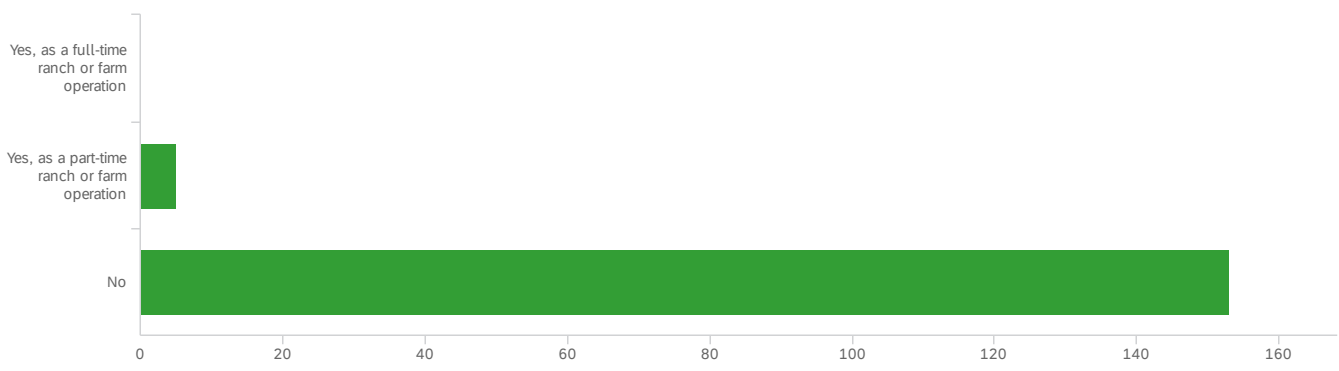
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please select the community where you live:	9.00	11.00	10.78	0.62	0.38	158

#	Field	Choice Count
9	Other	10.76% 17
11	City of St. Helens	89.24% 141

158

Showing rows 1 - 3 of 3

Q118 - Do you operate a ranch, farm or agricultural operation from your residential location? Please identify if your ranch or farm operation activities are full-time as a primary business activity or part-time in addition to other business or employment activities.

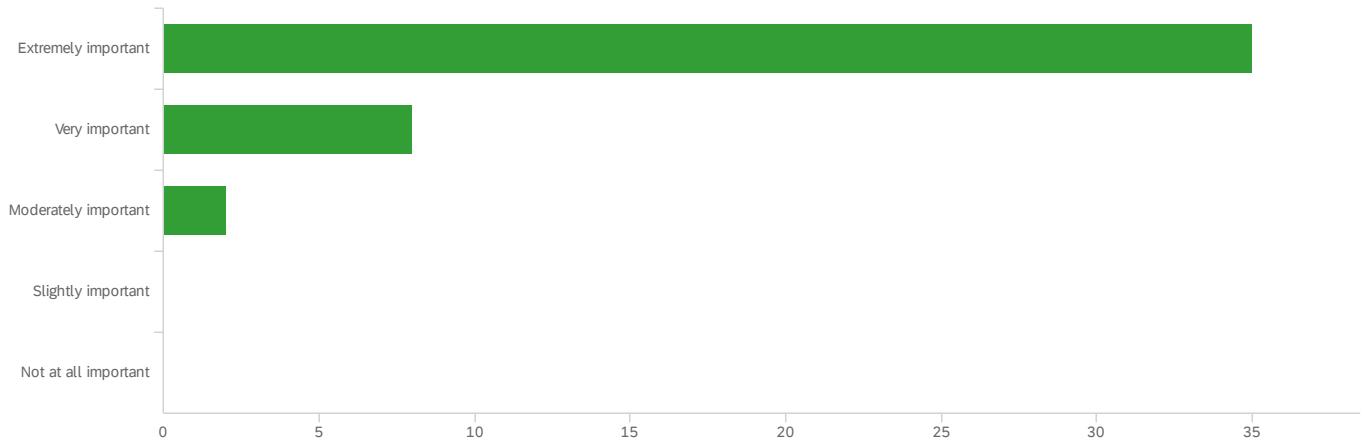


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Do you operate a ranch, farm or agricultural operation from your residential location? Please identify if your ranch or farm operation activities are full-time as a primary business activity or part-time in addition to other business or employment activities.	2.00	3.00	2.97	0.18	0.03	158

#	Field	Choice Count
1	Yes, as a full-time ranch or farm operation	0.00% 0
2	Yes, as a part-time ranch or farm operation	3.16% 5
3	No	96.84% 153
		158

Showing rows 1 - 4 of 4

Q133 - How important is the internet for the school age children in your household to succeed at school? Please consider activities such as completing homework and doing online research, etc.



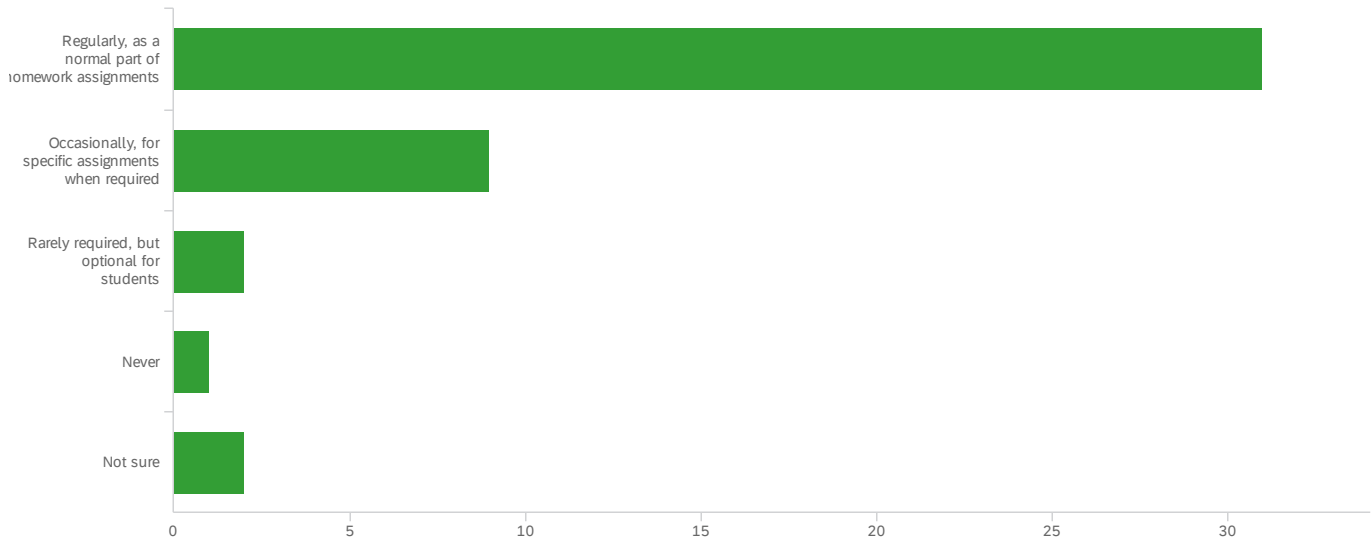
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How important is the internet for the school age children in your household to succeed at school? Please consider activities such as completing homework and doing online research, etc.	11.00	13.00	11.27	0.53	0.28	45

#	Field	Choice Count
11	Extremely important	77.78% 35
12	Very important	17.78% 8
13	Moderately important	4.44% 2
14	Slightly important	0.00% 0
15	Not at all important	0.00% 0
		45

Showing rows 1 - 6 of 6

Q134 - How frequently do the school age children in your household get assigned

homework that requires access to the internet?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How frequently do the school age children in your household get assigned homework that requires access to the internet?	1.00	12.00	2.00	2.64	6.98	45

#	Field	Choice Count
1	Regularly, as a normal part of homework assignments	68.89% 31
2	Occasionally, for specific assignments when required	20.00% 9
3	Rarely required, but optional for students	4.44% 2
11	Never	2.22% 1
12	Not sure	4.44% 2
		45

Showing rows 1 - 6 of 6